

From: John Harvey
To: Livingston, Merilee
Date: 1/27/2009 7:31 AM
Subject: Fwd: Area code overlay - please reconsider

UTAH PUBLIC
SERVICE COMMISSION

2009 JAN 27 A 8:37

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>>> Kristen Crockett <[redacted]> 1/26/2009 11:48 PM >>>
Dear Utah Public Service Commission and Mr. Harvey,

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I am writing to ask that the Commission please reconsider the decision to use the area code overlay method to address the need for more telephone numbers. The ongoing hassle that using different area codes within the same county, community, and neighborhood is not worth the small learning curve associated with a split.

I have tried to explain the overlay method to my grandmother and other seniors and they are hopelessly confused. They have all lived through area code splits, and understand this, but can't see how their next-door neighbor could potentially have a different area code than they do. I beg you to please consider them in this decision. Since the beginning of the area code system, area code = geographic area. It's not worth it to replace a perfectly good method--the split.

Thank you,
Kristen Crockett

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