

From: <SERVER@dpu.utah.gov>
To: <utilcomp@utah.gov>
Date: 4/10/2008 4:59 PM
Subject: Online Complaint Submission

UTILITY CUSTOMER:
FROM: Sharyne Wood
PHONE:
EMAIL:
IP:

SERVICE ADDRESS:

UTILITY: Qwest
ACCOUNT NUMBER: n/a

COMPLAINT TYPE: Other

COMPLAINT: This new area code 10 digit dialing for local calls is ridiculous. I have lived in other large cities and they haven't handled it in this manner. The Bay Area in CA has split many times, but to call my neighbor I didn't have to dial 10 digits.

SUGGESTED RESOLUTION: Switch all cell phones to the new area code instead and keep 801 strictly for land lines and that may help. OR, split south of Salt Lake County to 385 and north to another number and keep Salt Lake County as 801. ANYTHING but this short-sighted and unbelievably bone-headed solution.