

ACTION REQUEST

Date: September 4, 2008

FROM: Public Service Commission

Due: 11/03/08

SUBJECT: Service Quality Rule Investigation; 08-999-07
(Company Name, Case Number, etc.)

This is a request for the Division to conduct:

_____ Review Tariff Compliance

_____ Analysis of Complaint

 X Investigation

_____ Other

EXPLANATION AND STATEMENT OF ISSUES TO BE ADDRESSED

Investigate what rules, standards or procedures other states have adopted to ensure safe, reliable and adequate utility service and facilities. Also examine the enabling statutes and any related penalties of those other states that have adopted such rules, standards or procedures and compare them to Utah Code Section 54-3-1. Please provide copies of relevant documents.