



201 South Main, Suite 2300  
Salt Lake City, Utah 84111

July 29, 2011

***VIA ELECTRONIC FILING  
AND OVERNIGHT DELIVERY***

Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City, UT 84111

Attn: Julie P. Orchard, Commission Secretary

**RE: Service Standards Report Submitted Pursuant to Docket No. 05-035-54  
Merger Commitment: U 9**

Please find enclosed Rocky Mountain Power's semi-annual report for the period January 1, 2011 through June 30, 2011 detailing Rocky Mountain Power's performance in meeting the service standards approved in the above docket.

The company is also refiling an amended version of the 2010 annual report originally filed in February 2011. An error with the 2009 data has been corrected. The 2009 data is provided as a comparison to the reporting year. The data for reporting period, 2010, is unchanged from the original filing.

If you have any questions or require further information, please call me at (503) 331-4306.

Sincerely,

Barbara Coughlin, Director  
Customer and Regulatory Liaison

cc: Service Quality Review Group