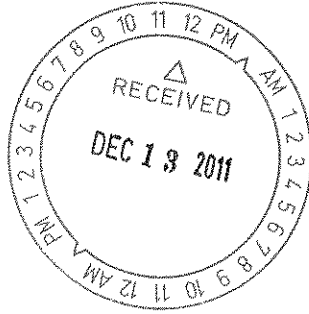


ORIGINAL

QUESTAR

PROPRIETARY



Questar Gas Company
180 East 100 South
P.O. Box 45360
Salt Lake City, UT 84145-0360
Tel 801 324 5491 • Fax 801 324 5485
Barrie.McKay@Questar.com

Barrie L. McKay
General Manager, Regulatory Affairs

December 7, 2011

Julie Orchard
Utah Public Service Commission
Heber M. Wells Building
P.O. Box 45585
Salt Lake City, UT 84145-0585

Docket No. 11-999-02

Dear Julie:

Attached please find Questar Gas's Customer Satisfaction Standards Report (CSSR) for the quarter ended September 2011.

This report was originally prepared and continues to be used as a management tool. It is considered by the Company to be privileged and confidential information. It is being provided in response to the Service Standards Stipulation and Settlement in Docket No. 02-057-02. The format is in compliance with the Order in this docket issued December 30, 2002, and will be provided on a quarterly basis.

If you have any questions concerning this report, please give me a call.

Sincerely,

A handwritten signature in cursive script that reads 'Barrie L. McKay'.

Barrie L. McKay

cc: Marlin Barrow, DPU
Maria Martinez, DPU
Cheryl Murray, CCS