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**Questar Gas Company**

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Barrie L. McKay  
General Manager, Regulatory Affairs

March 1, 2011

Julie Orchard  
Utah Public Service Commission  
Heber M. Wells Building  
P.O. Box 45585  
Salt Lake City, UT 84145-0585

Dear Julie:

Docket No. 11-999-02

Attached please find Questar Gas's Customer Satisfaction Standards Report (CSSR) for the quarter ended December 2010.

This report was originally prepared and continues to be used as a management tool. It is considered by the Company to be privileged and confidential information. It is being provided in response to the Service Standards Stipulation and Settlement in Docket No. 02-057-02. The format is in compliance with the Order in this docket issued December 30, 2002, and will be provided on a quarterly basis.

If you have any questions concerning this report, please give me a call.

Sincerely,

Barrie L. McKay

cc: Marlin Barrow, DPU  
Rea Petersen, DPU  
Cheryl Murray, CCS