

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

2011 JUL 18 P 12:22

2914811

In the Matter of

RECEIVED

Section 63.71 Application of

File No.

Cisco WebEx LLC

For Authority to Discontinue the Provision of
Service

11-999-03

SECTION 63.71 APPLICATION

Cisco WebEx LLC (formerly WebEx Communications, Inc.) (“WebEx”) through its undersigned counsel and pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, hereby submits this application to discontinue the provision of WebOffice Audio Conferencing service.

This application is related to the discontinuance application filed by WebEx on June 14, 2010, which the Commission docketed as WC Docket Number 10-137 and placed on Public Notice on July 14, 2010 (the “10-137 Application”). Pursuant to that Public Notice, WebEx was authorized to discontinue service to affected customers on or after August 17, 2010.

Since filing the 10-137 Application, however, WebEx has learned that approximately 200 customers of WebEx’s WebOffice Audio Conferencing service were not provided with the discontinuance notices attached to the 10-137 Application. No later than July 5, 2011, WebEx sent those customers the notices attached to this new application, and will discontinue service to

these customers no sooner than September 19, 2011, or as soon thereafter as it is authorized to do so.

As required by Section 63.71(a) and (b) of the Commission's rules, WebEx provides the following information:

1. Name and address of carrier

Cisco WebEx LLC
3979 Freedom Circle
Santa Clara, CA 95054

2. Date of planned service discontinuance

The anticipated date for the proposed discontinuance of service is no sooner than September 19, 2011, or as soon thereafter as any necessary regulatory approvals can be obtained.

3. Points of geographic areas of service affected

WebEx proposes to discontinue WebOffice Audio Conferencing service in all U.S. states and the District of Columbia.

4. Brief description of the type of service affected

WebOffice Audio Conferencing is an audio bridging service that complements WebEx's WebOffice product and that allows WebOffice users to conduct traditional conference calls with as many as 25 participants.

5. Brief description of the dates and methods of notice to all affected customers

WebEx provided written notice to all affected customers no later than July 5, 2011. That written notice was delivered to customers electronically, just as WebEx delivers all material customer communications, including invoices and information about service changes. WebEx chose electronic delivery for this critical customer communication because it determined that

notice would be most effective if delivered using its established channel of communication with customers. A copy of the customer notice is attached as Exhibit A.

6. Whether the carrier is considered dominant or non-dominant with respect to the service to be discontinued

WebEx is considered non-dominant with respect to the service to be discontinued.

7. Other information

WebEx's discontinuance of WebOffice Audio Conferencing service will not adversely affect the public convenience and necessity, and the public will not be harmed by WebEx's discontinuance of WebOffice Audio Conferencing service. Customers have been given notice that affords them an ample opportunity to acquire reasonable substitute service which is readily available from other providers.

Pursuant to Section 63.71 of the Commission's rules, WebEx is submitting a copy of this application via U.S. Mail to the public utility commissions and to the governors of all U.S. states and the District of Columbia, and to the Special Assistant for Telecommunications for the Secretary of Defense, concurrent with the filing of this application.

CONCLUSION

WebEx respectfully requests that the Commission approve this Section 63.71 application to discontinue the provision of WebEx's WebOffice Audio Conferencing service.

Respectfully submitted,



Brita D. Strandberg
Wiltshire & Grannis LLP
1200 18th Street, NW
Washington, DC 20036
Phone: (202) 730-1346
bstrandberg@wiltshiregrannis.com

Counsel for Cisco WebEx LLC

July 12, 2011

Exhibit A: Customer Notice

Dear [CUSTOMER CONTACT FIRST NAME] [CUSTOMER CONTACT LAST NAME],

Cisco WebEx LLC is sending this message to key contacts at [CUSTOMER WEBEX WEBSITE] regarding important changes and enhancements to your WebEx Office Audio Service.

This is an important notice about the discontinuance of your WebEx Office Audio Conferencing service. As you know, until now, WebEx Communications, Inc. has provided you with audio conferencing service. However, as we have previously notified you, no sooner than September 19, 2011, WebEx intends to discontinue WebEx Audio Conferencing service in all U.S. states and the District of Columbia. PLEASE NOTE THAT WEBEX IS ONLY DISCONTINUING ITS WEBEX OFFICE AUDIO ONLY CONFERENCING SERVICE; WEBEX IS NOT DISCONTINUING ITS INTEGRATED AUDIO AND WEB CONFERENCING COLLABORATION SERVICE.

The Federal Communications Commission* ("FCC") will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Sec. 63.71 Application of Cisco WebEx LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We regret any inconvenience this may cause, and hope that you will continue to take advantage of other WebEx services in the future.

Sincerely,

Cisco WebEx LLC
3979 Freedom Circle
Santa Clara, CA 95054

* Note:

The Federal Communications Commission (FCC) is an independent United States government agency. The FCC was established by the Communications Act of 1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.