



State of Utah  
Department of Commerce  
Division of Public Utilities

FRANCINE GIANI  
*Executive Director*

THAD LEVAR  
*Deputy Director*

CHRIS PARKER  
*Director, Division of Public Utilities*

GARY HERBERT.  
*Governor*  
GREG BELL  
*Lieutenant Governor*

**MEMORANDUM**

**To:** Public Service Commission

**From:** Division of Public Utilities  
Chris Parker, Director  
Bill Duncan, Telecommunications / Water Manager  
Casey J. Coleman, Utility Technical Consultant

**Date:** August 29, 2011

**Re:** In the Matter of the Miscellaneous Correspondence and Reports Regarding Telecommunications Utility Service Docket No. 11-999-03.

---

**RECOMMENDATION (Approval):**

The Division has reviewed the correspondence by Cordia Communications, Corp. (“Cordia”) regarding its Utah customers and the discontinuance of service. The Division recommends the Commission approve the cessation of services by Cordia on October, 13 2011 conditioned upon Cordia filing the notification letter customers will receive to the Commission and the Division.

**EXPLANATION:**

On July 28, 2011, Cordia filed with the Commission notice of its intent to discontinue service in the state of Utah. As a result of Cordia ceasing to offer telecommunications services, 312 customers within the state of Utah could be without service and will have to transition to another service provider. The Commission has established rules to govern the application to discontinue Telecommunications service in R746-350.

The Division reviewed the requirements of the Commission’s rules and determined that Cordia provided notice within the required 50 day timeline. Additionally, Cordia has indicated its intention to continue to find a service provider within the state that will purchase their customers. If they are unsuccessful in finding another service company, Cordia will cease operations on our about October 13, 2011. Notice of the changes will be provided to customers and copies provided to the Commission and Division.

The Division recommends that the Commission approve the discontinuance of Cordia as a telecommunications company within the state of Utah conditioned on the completion of notice being provided to customers and if there is any transition of customers, Cordia continues to work with customers to ensure numbers are ported correctly.

.

cc: Maria A. Abbagnaro, General Counsel, Cordia Communications, Corp  
Dahnelle Burton-Lee, Assistant Attorney General