

March 12, 2012

Gary Widerburg
Utah Public Service Commission
Heber M. Wells Building
P.O. Box 45585
Salt Lake City, UT 84145-0585

Dear Gary:

Attached please find Questar Gas's Customer Satisfaction Standards Report (CSSR) for the quarter ended September 2011.

This report was originally prepared and continues to be used as a management tool. It is considered by the Company to be privileged and confidential information. It is being provided in response to the Service Standards Stipulation and Settlement in Docket No. 02-057-02. The format is in compliance with the Order in this docket issued December 30, 2002, and will be provided on a quarterly basis.

If you have any questions concerning this report, please give me a call.

Sincerely,

Barrie L. McKay

cc: Marlin Barrow, DPU
Maria Martinez, DPU
Cheryl Murray, CCS