



UTAH PUBLIC SERVICE COMMISSION  
VIA FIRST CLASS U.S. MAIL

June 1, 2012

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RECEIVED  
Ms. Julie Orchard, Executive Secretary  
Utah Public Service Commission  
Heber M. Wells Building  
160 East 300 South  
Salt Lake City, UT 84114

Docket No. 12-999-03

**Re: Termination of Securus Technologies, Inc. Billing and Collection Agreement  
With Windstream Communications Effective July 2, 2012**

Dear Ms. Orchard:

Securus Technologies, Inc. ("Securus") hereby informs the Utah Public Service Commission that Windstream Communications ("Windstream") is terminating its Billing and Collection ("B&C") agreement with Securus, effective July 2, 2012. Securus is an inmate telephone service provider that handles inmate collect calls from confinement facilities throughout the United States, including Utah.

As a result of Windstream's action, Utah customers who are served by Windstream as their local exchange carrier and who accept calls from inmates located in confinement facilities served by Securus will no longer be able to have those inmate collect call charges billed on their Windstream local telephone bills. Windstream customers will have alternative options to pay for collect calls received from inmates by establishing a direct relationship with Securus via opening either a pre-paid or direct billed account. Securus is providing advance notice to all impacted customers of the termination of the B&C agreement with Windstream which will address their associated billing changes and the availability of alternative payment options in order to ensure uninterrupted communication service. Information on the billing change and alternative payment options for Windstream customers may also be provided to confinement facilities and inmates as necessary.

Should you have questions regarding this information, please contact the undersigned at (972) 277-0319 or [chopfinger@securustech.net](mailto:chopfinger@securustech.net).

Respectfully submitted,

A handwritten signature in cursive script, appearing to read 'Curtis L. Hopfinger'.

Curtis L. Hopfinger  
Director, Regulatory and Government Affairs