

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

2012 SEP 27 A 9:42 303299
In the Matter of)
Section 63.71 Application of) File no.
MCI Communications Services, Inc.)
d/b/a Verizon Business Services and)
Verizon Enterprise Solutions LLC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended)
To Discontinue the Provision of Service)
)

Docket No. 12-999-03

SECTION 63.71 APPLICATION OF
MCI COMMUNICATIONS SERVICES, INC. D/B/A VERIZON BUSINESS SERVICES
AND VERIZON ENTERPRISE SOLUTIONS LLC

MCI Communications Services, Inc. d/b/a Verizon Business Services and Verizon Enterprise Solutions LLC (collectively, "Verizon Business") submit this Application for authority under Section 214(a) of the Communications Act and Section 63.71 of the Commission's rules to discontinue interstate frame relay service at speeds less than 200 kbps ("Frame Relay service"). Verizon Business plans to grandfather Frame Relay service and to continue to serve existing customers for at least the term of their contracts.

Verizon Business currently offers Frame Relay service in all fifty states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. Subject to the Commission's authorization of the proposed service discontinuance, on or after November 21, 2012, Verizon Business will no longer accept new orders for Frame Relay service and will no longer accept moves, adds, or changes to existing Frame Relay services except as required by contract.

As Sections 63.71(a) and (b) of the Commission's rules require, Verizon Business provides the following information:

1. Name and Address of Carriers (47 C.F.R. §§ 63.71 (a)(1), (b)(2)):

MCI Communications Services, Inc. d/b/a Verizon Business Services
One Verizon Way
Basking Ridge, NJ 07920

Verizon Enterprise Solutions LLC
One Verizon Way
Basking Ridge, NJ 07920

2. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

Subject to the Commission's authorization, effective November 21, 2012, Verizon Business will no longer accept new orders for Frame Relay service. Also effective November 21, 2012, Verizon Business will no longer accept orders for moves, adds, or changes to existing Frame Relay services, except as required by contract. Existing customers may retain their Frame Relay services in accordance with their contracts' terms and conditions. After those contracts expire, Verizon Business will ask customers to transition their Frame Relay services to alternative services. Verizon Business will provide Frame Relay services on a month-to-month basis while customers transition their services, until Verizon Business discontinues these services completely.

3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

Subject to the Commission's authorization, Verizon Business will discontinue these services in all fifty states, the District of Columbia, and the U.S. territories of Puerto Rico and the U.S. Virgin Islands.

4. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), b(2)):

Frame Relay service is a public metropolitan and wide-area data service used primarily by commercial customers that uses packet switching technology and digital transmission facilities to provide a data delivery service. This application relates only to interstate frame relay

service at speeds less than 200 kbps. Verizon Business is discontinuing Frame Relay service because marketplace demand is declining. Gartner reported last year, “We assume that most global providers have stopped selling new connections based on legacy technology (frame relay and asynchronous transfer mode [ATM]), with only renewals being allowed, and that both frame and ATM will be gone from the majority of markets by 2014.¹ Next generation technologies that provide higher bandwidths and a wider range of applications have substantially replaced Frame Relay service in the marketplace. Furthermore, Verizon Business’s network vendors declared the underlying switching technology to be discontinued more than six years ago. Consequently, the public convenience and necessity will not be impaired by this discontinuance.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

Verizon Business sent notices to affected customers by U.S. Mail on September 21, 2012. A copy of the notice is attached as Exhibit A.

Verizon Business is sending copies of this Application by first class U.S. Mail to the governor and public utilities commission for each affected state and U.S. territory as well as to the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a) of the Commission’s rules.

6. Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

Verizon Business is considered non-dominant with respect to the services to be discontinued.

¹ See Gartner Research Report, “Forecast Analysis: Enterprise Network Services, Worldwide, 2008-2015, 1Q11 Update” (February 28, 2011).

CONCLUSION

Verizon Business respectfully requests that the Commission approve this Application.

Respectfully submitted,



Edward Shakin
Curtis L. Groves
Verizon
1320 N. Courthouse Rd.
9th Floor
Arlington, VA 22201
(703) 351-3084

Michael E. Glover
Of Counsel

September 21, 2012

CERTIFICATE OF SERVICE

I hereby certify that on this 21st day of September, I served a copy of the foregoing Section 63.71 Application by U.S. Mail postage prepaid to the following parties on the attached service list.



Curtis L. Groves

SERVICE LIST

ALABAMA

Lucy Baxley
President
Alabama Public Service Commission
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Attn: Special Asst. for Telecommunications
Pentagon
Washington, DC 20301

Mindel De La Torre
Chief
International Bureau
445 12th Street, SW
Washington, DC 20554

EXHIBIT A

Verizon
22001 Loudoun County Parkway
G2-2-433B
Ashburn, VA 20147



<Customer Name>

<Business Name>

<Street Address>

<City> <State> 10001

<USA>

September 21, 2012

RE: Account Number: <Account Number>

Dear Valued Customer,

Verizon's ability to stay at the forefront of the technology evolution allows us to help businesses innovate and unlock new revenue streams. To consistently help you succeed in an ever-changing environment of new competitors, evolving models, and increasingly globalized markets, we continue to focus on the technologies that are influencing the way businesses operate.

As part of our continuing effort to update our portfolio of solutions, the following Verizon affiliates are proposing to terminate interstate Frame Relay service (less than 200 kbps) within the United States, including Alaska, Hawaii, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands (hereinafter referred to as the "Affected Service"): MCI Communications Services, Inc., d/b/a Verizon Business Services, and Verizon Enterprise Solutions LLC (hereinafter collectively referred to as "Verizon"). This initiative will allow us to serve you better – ensuring you can seize the advantages of the latest platforms, applications, and solutions to power productivity, responsiveness, and innovation. By continuing to embrace advancements in technology, we can help drive enhancements in critical areas including service, rapid resolution, monitoring, and reporting for you and all of our customers.

On or after November 21, 2012, or the date of approval from the FCC, whichever is later (the "Effective Date"), Verizon will no longer offer the Affected Service to the public, subject to the grandfathering restrictions set forth in this letter. If you are subscribed to the Affected Service under an agreement with Verizon on the Effective Date, Verizon will continue to provide you with the Affected Service until the expiration of your contracted term, subject to Verizon's right to discontinue the provision of the Affected Service whenever Verizon generally ceases to provide the Affected Service on a commercial basis to its customers, as set forth in your agreement.

Following the expiration of your contracted term, no renewals or extensions of the Affected Service will be permitted, except that Verizon will continue to provide you with the Affected Service on a month-to-month basis until either you terminate the Affected Service or Verizon terminates the Affected Service in accordance with your agreement or this letter, as applicable. Unless your agreement expressly permits it, you will not be permitted to make moves, adds and/or changes to the Affected Service after the Effective Date.

Unless your agreement expressly provides otherwise, Verizon will provide at least six months written notice to you prior to terminating an Affected Service. You may cancel the Affected Service with prior written notice as set forth in your agreement.

If you are presently receiving the Affected Service under an expired term (that is, if you are receiving such services on a month-to-month basis now), Verizon will continue to provide you with such services until either you cancel the Affected Service or Verizon terminates such service in accordance with your agreement or this letter. However, as a month-to-month customer, you are not permitted to make any moves, adds or changes to the Affected Service. Verizon may terminate the Affected Service with sixty (60) days written notice to you. You may cancel the Affected Service with at least 30 days prior written notice to Verizon. Please note that this notice does not affect any agreement you may have with Verizon or a Verizon affiliate for any Verizon service other than the Affected Service.

It is important that you choose an alternative service that is best suited for your needs, both in the short and long term. A Verizon representative will be in contact to discuss these and other alternatives to determine which solution can provide the most improved capabilities for your company.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc., d/b/a Verizon Business Services, and Verizon Enterprise Solutions LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you.

Sincerely,

<VP Name - AVP or GVP>

<Area Vice President>

Verizon Enterprise Solutions

Verizon
22001 Loudoun County Parkway
G2-2-433B
Ashburn, VA 20147



<Customer Name>

<Business Name>

<Street Address>

<City> <State> 10001

<USA>

September 21, 2012

RE: Account Number: <Account Number>

Dear Valued Customer,

Verizon's ability to stay at the forefront of the technology evolution allows us to help government agencies remain efficient, responsive and secure. To consistently help you succeed in an ever-changing and increasingly globalized environment, we continue to focus on the technologies that are influencing the way organizations operate.

As part of our continuing effort to update our portfolio of solutions, the following Verizon affiliates are proposing to terminate interstate Frame Relay service (less than 200 kbps) within the United States including Alaska, Hawaii, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands (hereinafter referred to as the "Affected Service"): MCI Communications Services, Inc., d/b/a Verizon Business Services, and Verizon Enterprise Solutions LLC (hereinafter collectively referred to as "Verizon"). This initiative will allow us to serve you better – ensuring you can seize the advantages of the latest platforms, applications and solutions to power productivity, responsiveness and innovation. By continuing to embrace advancements in technology, we can help drive enhancements in critical areas including service, rapid resolution, monitoring, and reporting for you and all of our customers.

On or after November 21, 2012, or the date of approval from the FCC, whichever is later (the "Effective Date"), Verizon will no longer offer the Affected Service to the public, subject to the grandfathering restrictions set forth in this letter. If you are subscribed to the Affected Service under an agreement with Verizon on the Effective Date, Verizon will continue to provide you with the Affected Service until the expiration of your contracted term, subject to Verizon's right to discontinue the provision of the Affected Service whenever Verizon generally ceases to provide the Affected Service on a commercial basis to its customers or as otherwise set forth in your agreement. If your agreement includes specific procedures for discontinuance of obsolete services, Verizon will follow the procedures set forth in the agreement.

Following the expiration of your contracted term, no renewals or extensions of the Affected Service will be permitted, except that Verizon will continue to provide you with the Affected Service on a month-to-month basis until either you terminate the Affected Service or Verizon terminates the Affected Service in accordance with your agreement or this letter, as applicable. Unless your agreement expressly permits it, you will not be permitted to make moves, adds and/or changes to the Affected Service after the Effective Date.

Unless your agreement expressly provides otherwise, Verizon will provide at least six months written notice to you prior to terminating an Affected Service. You may cancel the Affected Service with prior written notice as set forth in your agreement.

If you are presently receiving the Affected Service under an expired term (that is, if you are receiving such services on a month-to-month basis now), Verizon will continue to provide you with such services until either you cancel the Affected Service or Verizon terminates such service in accordance with your agreement or this letter. However, as a month-to-month customer, you are not permitted to make any moves, adds or changes to the Affected Service. Verizon may terminate the Affected Service with sixty (60) days written notice to you. You may cancel the Affected Service with at least 30 days prior written notice to Verizon. Please note that this notice does not affect any agreement you may have with Verizon or a Verizon affiliate for any Verizon service other than the Affected Service.

It is important that you choose an alternative service that is best suited for your needs, both in the short and long term. A Verizon representative will be in contact to discuss these and other alternatives to determine which solution can provide the most improved capabilities for your company.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc., d/b/a Verizon Business Services, and Verizon Enterprise Solutions LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you.

Sincerely,

<VP Name - AVP or GVP>

<Area Vice President>

Verizon Enterprise Solutions