

ACTION REQUEST

Date: September 5, 2014

FROM: Public Service Commission Due: October 6, 2014*

SUBJECT: QGC – Customer Satisfaction Standards Report (CSSR), Docket No. 14-999-02
(Company Name, Case Number, etc.)

9/5/2014

14-999-02

(6) QGC CUSTOMER SATISFACTION STANDARDS REPORT (CSSR) In the Matter of the
Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2014

This is a request for the Division to provide analysis, evaluation results, and the basis for
conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Analyze the Complaint
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate
- Other – Explanation and Statement of Issues to be Addressed (See Below):

*In the event the Commission issues an order or notice providing dates for comments and/or testimony in this docket:

- The Division shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.