

State of Utah Mail



PublicService Commission &lt;psc@utah.gov&gt;

## Energy Comparison Report

1 message

CenturyLink Customer &lt;dlsorensen@q.com&gt;

Sun, Dec 28, 2014 at 8:00 PM

To: therm@quester.com

Cc: psc@utah.gov

Dear ThermWise Energy Comparison Report,

If you think I **care or have any concern** about how my natural gas usage compares to my neighbors, I **DON'T!!!** You can send your technicians out to help me be more "energy efficient" if you would like to and they can install an electric clothes dryer and electric cooking range in my home. That would put me in the same energy use category with most of my neighbors, at least from a Questar Gas stand point. If I receive one more of these stupid comparison reports I may make that change myself, thank you. This is the most stupid, Communist, Socialist, Nazi, program I have ever seen. I am glad I don't own stock in a company that does not want to sell their product. (Oh, I am mistaken, your product is gas meters not natural gas)

I want to comment on the note at the bottom of your Energy Comparison Report Letter, and I Quote: "Help Questar reduce energy and SAVE PAPER. Sign up for paperless billing": Some how I don't think you have any interest in saving energy and Paper!! But, If you really do want to save "energy and paper", I have a novel idea! **DON'T - SEND - THE - REPORT!** Just think about how much energy, expensive color ink and paper/trees you could save by not preparing and sending the ENERGY COMPARISON REPORT!! Also, **THE OVER HEAD I WOULDN'T HAVE TO PAY FOR - AN ABSOLUTELY WONDERFUL** IDEA! I JUST TOTALLY CANNOT BELIEVE YOU SUGGEST I GO PAPERLESS BILLING TO REDUCE ENERGY AND **SAVE PAPER** WHEN YOU ARE SENDING THIS REPORT USING TWO PAGES OF PAPER, COLOR INK, AND AN ENVELOPE, NOT TO MENTION THE POSTAGE!! You will never be able to make an engineering mind understand that reasoning. By the way, all of my utilities are "Auto pay" directly from my bank except Questar. When First Security Bank closed I had to move my checking account to Zions Bank, all of the utility companies were able to affect that change except Questar. The person I was trying to deal with JUST-- COULD-- NOT-- FIGURE-- IT-- OUT. Therefore, you send me a bill every month and I send you a check. I think I will stop sending the check to save paper. I have no intention of going paperless. With snail mail I only need to be concerned with the **thieves** between me and you in the mail system. Which is pretty good at the moment. Paperless puts all of my personal information out to **EVERY THIEF ON THE FACE OF THE PLANET AND MAYBE BEYOND!!** I know, "it is very secure". How many "very Secure" systems have been hacked into in the past 2 or 3 years??

I am completely overwhelmed and left **almost** speechless by the stupidity of this Energy Comparison Report being sent out monthly. If this note does not convey to you what I think of your Energy Comparison Report **please read the first paragraph again.** Also, please reply so that I know

that you received this email and read it.

Thank you,

Darwin L. Sorensen

P.S. The electric company thinks I use less electricity than most of my neighbors even though I heat the room I am occupying in my home with an electric space heater in order to keep my GAS FURNACE thermostat set at 55 Deg. F. in the winter months. This leads me to believe that **clothes dryers** must be big energy consumers since that is the major difference in energy using appliances between me and my neighbors. Maybe we should legalize clothes lines.