



Fwd: PUC_UT.090414.002_Final

09/23/2014

Gary Widerburg <gwiderburg@utah.gov>
To: "Paschal, Melissa Robyn" <mpaschal@utah.gov>

Tue, Sep 23, 2014 at 1:06 PM

Here's another one.

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>
Date: Fri, Sep 5, 2014 at 8:58 AM
Subject: PUC_UT.090414.002_Final
To: gwiderburg@utah.gov



PUC Report

Report Number : UT.090414.002
Impacted Company : CenturyLink
Date and Time : 04-SEP-2014 10:51:00
TIMEZONE: MDT
For Questions Contact : Jim Farr 801 238-0240
Reason for Outage Damaged fiber Isolating the town of Payson and Santaquin
Notification : impacting 3306 customers.
Cause of Outage : HUMAN ERROR - CONTRACTOR
Location of Outage : SPANISH FORK/UT
Exchange Name / Wire Center : SPFKUTMA
Expected Duration : 04-SEP-2014 19:00:00
Actual Duration : 0007:04:00
Number of Customers/ Cable pair impacted : 3306
Services Affected : ETHERNET,TOLL SWITCH ISOLATION,FACILITY,DSL
Agencies Notified :
Significant Update :
Resolution : Fiber crew spliced fiber