



UTAH PUBLIC
SERVICE COMMISSION

2014 FEB -4 A 10:33

RECEIVED 9260 E. Stockton Blvd.
Elk Grove, CA 95624

January 31, 2014

Ms. Julie Orchard
Executive Secretary
Public Service Commission of Utah
Heber M. Wells Building
Salt Lake City, Utah 84111

RE: Annual Eligibility Re-Certification of Lifeline Subscribers

Dear Ms. Orchard:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah and Navajo Communications Company, Inc herein after referred to as "Frontier" hereby provides a copy of its Annual Lifeline Eligible Telecommunications Carrier Certification FCC Form 555 in compliance with 47 CFR 54.416 as adopted by the Federal Communication Commission (FCC) in its Lifeline Reform Order, FCC 12-11, released February 6, 2012.

Section 54.416(b) requires eligible telecommunication carriers (ETCs) to annually provide the results of their re-certification efforts performed pursuant to Section 54.410 (f) to the FCC and the Universal Service Administrative Company (USAC). ETCs are also required to provide the results of their re-certification efforts to state commissions and relevant tribal governments.

On January 31, 2014, Frontier filed a request for limited waiver with the FCC seeking a one week extension until February 7, 2014 to complete boxes J, K and L. and will supplement this filing with the updated information. Attached is a copy of the request for limited waiver filing.

If you have any questions, please contact me at (916) 686-3588 or by email at joe.chicoine@ftr.com.

Respectfully Submitted,

A handwritten signature in cursive script that reads "Joe Chicoine" followed by a stylized flourish.

Joe Chicoine
Manager, Regulatory Compliance and Reporting

Enclosures
cc: Kirk Lee

Annual Lifeline Eligible Telecommunications Carrier Certification Form
All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

UT

State

(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service).

504449

504429

-See Attached Sheet-

Study Area Code(s) (SAC)

ETC Name(s)

-See Attached Sheet-

-See Attached Sheet-

Holding Company Name(s)

DBA, Marketing or Other Branding Name(s)

Affiliated ETCs (include names and SACs, attach additional sheets if necessary)

-See Attached Sheet-

Provide a list of all ETCs that are affiliated with the reporting ETC. Affiliation shall be determined in accordance with section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification

Section 1: All ETCs MUST COMPLETE SECTION 1- Initial Certification

I certify that the company listed above has certification procedures in place either to:

A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline or

B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial jcm

Section 2: All ETCs MUST COMPLETE SECTION 2- Annual Recertification
Do not leave empty columns. If an ETC has nothing to report in a column, enter a zero.

A	B	C
Number of Subscribers Claimed on February FCC Form(s) 497 of current Form 555 calendar year	Number of Lines Claimed on February FCC Form(s) 497 of current Form 555 calendar year provided to Wireline Resellers	Number of Subscribers claimed on the February FCC Form(s) 497 that were initially enrolled in current Form 555 calendar year
958	0	14

Initial the certifications below that apply to your ETC and complete the tables corresponding to the certification below. Depending on the state, BOTH CERTIFICATION A AND B MAY APPLY.

- A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial ____

D	E	F=D-E	G	H = (F+G)	I
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non-Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De-enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0	0	0	0

AND/OR

In the space below, please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator or the Universal Service Administrative Company (USAC) and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify subscriber eligibility. If any of subscribers are subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in columns D through I as appropriate and not in columns J through L.

- B) I certify that the company listed above has procedures in place to re-certify consumer eligibility by relying on Utah Public Service Commission. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial icm

J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator ETC Access to Eligibility Data or by USAC	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Finding of Ineligibility by State Administrator, ETC Access to Eligibility Data or USAC	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
958	0	0

OR

- C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial ____

Section 3: ALL ETCS MUST COMPLETE SECTION 3 –De-enroll percentage
What is the percentage of subscribers de-enrolled for this ETC?

M	N	O	P = N + O	Q = ((P ÷ M) * 100)
Number of Subscribers Claimed on February FCC Form(s) 497 <i>(From Column A)</i>	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility <i>(From Column H)</i>	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility <i>(From Column K)</i>	Total Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled	Percentage of Subscribers De-Enrolled or Scheduled to be De-Enrolled that were Claimed on the February FCC Form(s) 497
958	0	0	0	0%

Section 4: ALL ETCS MUST COMPLETE APPROPRIATE CHECK BOX; PRE-PAID ETCS MUST COMPLETE ALL OF SECTION 4

Is the ETC Pre-Paid?

Yes No *(A Pre-Paid ETC does not assess or collect a monthly fee from its Lifeline subscribers)*

If yes, record the number of subscribers de-enrolled for non-usage by month in column S below.

Non-Usage Results Applicable to Pre-Paid ETCs:

R	S
Month	Subscribers De-Enrolled for Non-Usage
January	
February	
March	
April	
May	
June	
July	
August	
September	
October	
November	
December	

Signature Block: ALL ETCS MUST COMPLETE SIGNATURE FIELDS

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

Signed,

Jessica C. Matushek

Signature of Officer
Director, Accounting

Title of Officer
Cassandra Guinness

Person Completing this Certification Form

Jessica C. Matushek

Printed Name of Officer
Jan-31-14

Date
585-777-4557

Contact Phone Number

Affiliated ETCs

SAC	Name
554431	CITIZENS TEL COMPANY
300682	Frontier Communications of Michigan Inc.
330886	Frontier North Inc.
542308	CITIZENS TELECOMM CO OF CA
200271	CITIZENS MOUNTAIN STATE TEL
240479	Frontier Communications of the Carolinas Inc.
205050	Frontier West Virginia Inc.
452302	Frontier Communications of the Southwest Inc.
220362	Frontier Communications of Fairmount LLC
532416	Frontier Communications Northwest Inc.
542315	CITIZENS TELECOMM CO OF CA
452172	CITIZENS UTILITIES RURAL TEL CO
154534	CITIZENS TELECOMMUNICATIONS COMPANY OF NY INC
210318	Frontier Communications of the South LLC
154532	CITIZENS TELECOMMUNICATIONS COMPANY OF NY INC
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF NY INC
330891	Rhineland Tel Co
323034	Frontier Midstates Inc.
543402	CITIZENS TELECOMM CO OF CA
230509	Frontier Communications of the Carolinas Inc.
170161	Commonwealth Telephone Company
544342	CITIZENS TELECOMM CO OF CA
220387	Frontier Communications of Georgia LLC
320750	Frontier Communications of Indiana Inc.
294336	CITIZENS TEL OF TENNESSEE LLC
330912	Frontier Communications of Mondovi LLC
472416	Frontier Communications Northwest Inc.
150072	Frontier Communications of AuSable Valley Inc.
170168	Frontier Communications of Pennsylvania LLC
341073	Frontier Communications - Prairie Inc.
341079	Frontier Communications - Schuyler Inc.
494449	NAVAJO COMM CO
371128	CITIZENS TEL OF NEBRASKA
504449	NAVAJO COMM CO
341067	Frontier Communications of Orion Inc.
522416	Frontier Communications Northwest Inc.
170149	Frontier Communications of Breezewood LLC
230479	Frontier Communications of the Carolinas Inc.
170152	Frontier Communications of Canton LLC
330941	Rhineland Tel Co
250301	Frontier Communications Lamar County LLC
280460	Frontier Communications of Mississippi Inc.
330940	Rhineland Tel Co
341061	Frontier Communications of Mt. Pulaski Inc.

Affiliated ETCs

SAC	Name
330944	Frontier Communications - St. Croix LLC
341055	Frontier Communications - Midland Inc.
300615	Frontier North Inc.
150100	Frontier Communications of New York Inc.
250306	Frontier Communications of Alabama LLC
170194	Frontier Communications of Oswayo River LLC
351127	Frontier Communications of Iowa Inc
150110	OGDEN TELEPHONE COMPANY
310695	Frontier North Inc.
341183	CITIZENS TEL OF ILLINOIS INC
250318	Frontier Communications of the South LLC
341036	Frontier North Inc.
361123	CITIZENS TEL OF MINNESOTA
341038	Frontier Communications of Illinois Inc.
504429	CITIZENS TELECOMM CO OF UTAH
170178	Frontier Communications of Lakewood LLC
320772	Frontier North Inc.
522449	Frontier Communications Northwest Inc.
330964	Frontier Communications of Wisconsin LLC
330967	Frontier Communications of Viroqua LLC
240526	Frontier Communications of the Carolinas Inc.
367123	CITIZENS TEL OF MINNESOTA
320779	Frontier North Inc.
454426	CITIZENS UTILITIES CO
204338	Citizens Mountain State Tel
542344	Frontier Communications West Coast Inc.
313033	Frontier Midstates Inc.
343035	Frontier Communications of the Carolinas Inc.
150128	Frontier Communications of Sylvan Lake Inc.
474427	CITIZENS TELECOMM CO OF IDAHO
341015	Frontier North Inc.
541863	Frontier Communications of the Southwest Inc.
484322	CITIZENS TELECOMM CO OF MONTANA
533401	CITIZENS TELECOMM CO OF OREGON
341011	Frontier Communications of Lakeside Inc.
552302	Frontier Communications of the Southwest Inc.
320828	Frontier Communications of Thorntown Inc.
454449	NAVAJO COMM CO
361367	Frontier Communications of Minnesota Inc.
310682	Frontier Communications of Michigan Inc.
340998	Frontier Communications of DePue Inc.
554432	CITIZENS TEL COMPANY
290580	CITIZENS TEL OF VOLUNTEER STATE
330870	RHINELANDER TEL CO

**Before the
Federal Communications Commission
Washington, D.C. 20554**

In the Matter of)
)
Lifeline and Linkup) WC Docket No. 11-42
Reform and Modernization)

**FRONTIER COMMUNICATIONS CORPORATION
REQUEST FOR LIMITED WAIVER**

Frontier Communications Corporation (“Frontier”) respectfully requests limited waiver of Section 54.416¹ of the Commission’s rules pursuant to Section 1.3 of the Commission’s rules.² Specifically, Frontier requests a one week waiver to complete FCC Form 555 Boxes J, K and L for its two study areas within the State of Utah: Navajo-UT-Frontier, SAC No. 504449, and Citizens-Frontier-UT, SAC No. 504429 (“Utah Study Areas”).

The Commission requires in Section 54.416 an annual certification related to compliance with Lifeline policies and procedures, which is carried out through the filing of FCC Form 555, due January 31 annually. Good cause exists for limited waiver of this rule with respect to the Utah Study Areas for the January 31, 2014, filing. Frontier has completed its Form 555 submissions for 27 of its 28 states, which includes 89 of its 91 study areas excluding those in Utah, in time for filing on January 31, 2014. Unfortunately, an illness of the staff member dedicated to Lifeline at the Utah Public Service Commission (“PSC”) has prevented Frontier

¹ 47 C.F.R. §54.416 (2014).

² 47 C.F.R. § 1.3 (2014) (“The provisions of this chapter may be suspended, revoked, amended, or waived for good cause shown, in whole or in part, at any time by the Commission, subject to the provisions of the Administrative Procedure Act and the provisions of this chapter. Any provision of the rules may be waived by the Commission on its own motion or on petition if good cause therefor is shown.”)

from obtaining the information necessary to complete boxes J, K and L on Form 555 for the Utah Study Areas.

Utah is a state that reviews Lifeline eligibility and thus Frontier cannot adequately provide the required information on subscribers' eligibility reviewed by the state without input from the Utah PSC. Frontier has completed all of the information within its possession and presumed box J to be the same as box A. Frontier expects to be able to supplement its response for the Utah Study Areas by February 7, 2014 (one week), during which time Frontier expects that the PSC staff member would either return to work or the PSC would be able to provide the requested information through an alternate source. In total, this represents less than 1,000 Lifeline subscribers, a small fraction of the nationwide total subscribership.

For the foregoing reasons Frontier respectfully requests the Commission to grant Frontier waiver to supplement its Utah Study Areas responses for boxes J, K and L by February 7, 2014.

Respectfully submitted,

/s/

Michael Saperstein
Vice President, Federal Regulatory Affairs
FRONTIER COMMUNICATIONS
CORPORATION
2300 N Street, NW, Suite 710
Washington, DC 20037
Michael.saperstein@ftr.com
202-223-6807

January 31, 2014