

ACTION REQUEST

Date: January 15, 2016

FROM: Public Service Commission

Due: February 16, 2016*

SUBJECT: QGC – CSSR for Year Ended December 2015, Docket No. 15-999-02
(Company Name, Case Number, etc.)

1/15/2016

15-999-02

(1) QGC CUSTOMER SATISFACTION STANDARDS REPORT (CSSR) FOR YEAR ENDED DECEMBER 2015 In the Matter of the Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2015

This is a request for the Division to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Analyze the Complaint
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate
- Other – Explanation and Statement of Issues to be Addressed (See Below):

*In the event the Commission issues an order or notice providing dates for comments and/or testimony in this docket:

- The Division shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.