

Annual Lifeline Eligible Telecommunications Carrier Certification Form
All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission
IMPORTANT: PLEASE READ INSTRUCTIONS FIRST
Deadline: January 31st (Annually)

| | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| 504429 | |
| Study Area Code (SAC) <i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each SAC through which it provides Lifeline service).</i> | |
| UT | CITIZENS TELECOMM CO OF UTAH |
| State | ETC Name |
| Frontier Communications of Utah | Frontier Communications Corporation |
| DBA, Marketing or Other Branding Name <i>(If same as ETC name, list "N/A" Do <u>not</u> leave blank)</i> | Holding Company Name <i>(If same as ETC name, list "N/A" Do not leave blank)</i> |

Does the reporting company have affiliated ETCs? Yes No

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name |
|------------------------------|-----------------------|
| -- See attached worksheet -- | |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Section 1: Initial Certification *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

Initial JCM

Section 2: Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

| A | B | C | D | E = (A - B - C - D) |
|--------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| Number of subscribers claimed on February FCC Form 497 of current Form 555 calendar year <i>(February data month)</i> | Number of lines claimed on February FCC Form 497 of current Form 555 calendar year provided to wireline resellers | Number of subscribers claimed on the February FCC Form 497 that were <u>initially</u> enrolled in the current Form 555 calendar year <i>(These subscribers did not have Lifeline service prior to January 1 of the current 555 calendar year.)</i> | Number of subscribers de-enrolled <u>prior</u> to recertification attempt by either the ETC, a state administrator, access to an eligibility database, or by USAC | Number of subscribers ETC is responsible for recertifying for current Form 555 calendar year |
| 422 | 0 | 6 | 46 | 370 |

Recertification Results:

| F | G | H = (F-G) | I | J = (H+I) |
|-------------------------------------------------------------------------------------------|-------------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number of subscribers ETC contacted directly to recertify eligibility through attestation | Number of subscribers responding to ETC contact | Number of non-responding subscribers | Number of subscribers responding that they are no longer eligible <i>(This should be a subset of Block G.)</i> | Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or response of ineligibility from ETC recertification attempt |
| 0 | 0 | 0 | 0 | 0 |

| K | L |
|-----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number of subscribers whose eligibility was reviewed by state administrator, ETC access to eligibility database, or by USAC | Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of finding of ineligibility by state administrator, ETC access to eligibility database, or USAC |
| 370 | 116 |

Note: If any subscriber was reviewed by an ETC accessing a state database or by a state administrator and subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in Blocks F through J as appropriate and not in Blocks K and L. As a result, all subscribers subject to recertification who were not de-enrolled prior to the recertification attempt must be accounted for in Block F or Block K.

The total of Block F and Block K should equal the number reported in Block E.

Certification:

Based on the data entered above, initial the certification(s) below that apply. Both Certification A and B may apply depending on the recertification procedures in place for the SAC reporting on this form. If Certification C applies, neither Certification A nor B may apply.

A.) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart above in Blocks F through J. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

AND/OR

B.) I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on: Utah Public Service Commission. Results are provided in the chart above in Blocks K through L. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial JCM

OR

C.) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

Section 3: De-enroll Percentage

Using the data entered in Section 2, complete the chart below to find the percentage of subscribers de-enrolled for this ETC.

| M = (F+K) | N = (J+L) | O = ((N ÷ M) * 100) |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| Number of subscribers that the ETC attempted to recertify directly or through a state administrator, ETC access to a state database, or by USAC <i>(This should equal the number reported in Block E)</i> | Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or ineligibility | Percentage of subscribers de-enrolled or scheduled to be de-enrolled as a result of ineligibility or non-response |
| 370 | 116 | 31.36% |

Section 4: Pre-Paid ETCs

All ETCs must complete the appropriate check-box; pre-paid ETCs must complete all of Section 4. Pre-paid ETCs generally do not assess or collect a monthly fee from their Lifeline subscribers. ETCs that only assess a fee but do not collect such fees are pre-paid ETCs and must complete the chart below.

Is the ETC Pre-Paid? Yes No

If Yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,
Certified Online
 Signature of Officer
jessica.matushek@ftr.com
 Email Address of Officer
Cassandra Guinness
 Person Completing This Certification Form

Jessica C. Matushek, Director,
 Accounting
 Printed Name and Title of Officer
01/22/2015
 Date
585-777-4557
 Contact Phone Number

Affiliated ETCs

| SAC | Name |
|--------|-----------------------------------------------|
| 250306 | Frontier Communications of Alabama LLC |
| 250301 | Frontier Communications Lamar Countv LLC |
| 250318 | Frontier Communications of the South LLC |
| 210318 | Frontier Communications of the South LLC |
| 454426 | CITIZENS UTILITIES CO |
| 452172 | CITIZENS UTILITIES RURAL TEL CO |
| 452302 | Frontier Communications of the Southwest Inc. |
| 541863 | Frontier Communications of the Southwest Inc. |
| 552302 | Frontier Communications of the Southwest Inc. |
| 454449 | NAVAJO COMM CO |
| 504449 | NAVAJO COMM CO |
| 494449 | NAVAJO COMM CO |
| 542308 | CITIZENS TELECOMM CO OF CA |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 543402 | CITIZENS TELECOMM CO OF CA |
| 542344 | Frontier Communications West Coast Inc. |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 351127 | Frontier Communications of Iowa Inc |
| 474427 | CITIZENS TELECOMM CO OF IDAHO |
| 341183 | CITIZENS TEL OF ILLINOIS INC |
| 341055 | Frontier Communications - Midland Inc. |
| 340998 | Frontier Communications of DePue Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341011 | Frontier Communications of Lakeside Inc. |
| 341061 | Frontier Communications of Mt. Pulaski Inc. |
| 341067 | Frontier Communications of Orion Inc. |
| 341073 | Frontier Communications - Prairie Inc. |
| 341079 | Frontier Communications - Schuvler Inc. |
| 341015 | Frontier North Inc. |
| 341036 | |
| 320772 | Frontier North Inc. |
| 320779 | Frontier North Inc. |
| 310695 | Frontier North Inc. |
| 300615 | Frontier North Inc. |
| 330886 | Frontier North Inc. |
| 343035 | Frontier Communications of the Carolinas Inc. |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 320750 | Frontier Communications of Indiana Inc. |
| 320828 | Frontier Communications of Thorntown Inc. |
| 323034 | Frontier Midstates Inc. |
| 313033 | Frontier Midstates Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 361123 | CITIZENS TEL OF MINNESOTA |
| 367123 | CITIZENS TEL OF MINNESOTA |

Affiliated ETCs

| SAC | Name |
|--------|------------------------------------------------|
| 361367 | Frontier Communications of Minnesota Inc. |
| 280460 | Frontier Communications of Mississippi Inc. |
| 484322 | CITIZENS TELECOMM CO OF MONTANA |
| 371128 | CITIZENS TEL OF NEBRASKA |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 150072 | Frontier Communications of AuSable Valley Inc. |
| 150100 | Frontier Communications of New York Inc. |
| 150122 | Frontier Communications of Seneca Gorham Inc. |
| 150128 | Frontier Communications of Svlvan Lake Inc. |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| 533401 | CITIZENS TELECOMM CO OF OREGON |
| 170161 | Commonwealth Telephone Company |
| 170149 | Frontier Communications of Breezewood LLC |
| 170152 | Frontier Communications of Canton LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 170194 | Frontier Communications of Oswavo River LLC |
| 170168 | Frontier Communications of Pennsylvania LLC |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 504429 | CITIZENS TELECOMM CO OF UTAH |
| 472416 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 522416 | Frontier Communications Northwest Inc. |
| 522449 | Frontier Communications Northwest Inc. |
| 330912 | Frontier Communications of Mondovi LLC |
| 330967 | Frontier Communications of Viroqua LLC |
| 330964 | |
| 330944 | Frontier Communications - St. Croix LLC |
| 330870 | RHINELANDER TEL CO |
| 330891 | Rhinelanders Tel Co |
| 330940 | Rhinelanders Tel Co |
| 330941 | Rhinelanders Tel Co |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 135200 | The Southern New England Telephone Company |
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