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Gary Widerburg
Commission Administrator
Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

Dear Mr. Widerburg:

As was announced in December, 2014, CenturyLink is consolidating its Access Service ordering and billing systems to streamline processes and systems across CenturyLink's markets. The planned implementation date for the consolidation project was May 30, 2016.

CenturyLink engaged in a year-end review of the project, and it became clear that some functionality would not be available when user testing was scheduled to begin on January 18, 2016. In the interest of providing a quality product to our customers, CenturyLink has decided to delay the implementation of the ASR consolidation project. The new implementation date for this project is now August 1, 2016.

In compliance with CenturyLink's commitments made in the FCC's proceeding regarding the transfer of control of Qwest Communications International Inc. to CenturyLink¹, CenturyLink is notifying the Commission and providing a copy of the revised CenturyLink Access Service Ordering and Billing System Consolidation Plan.. The revised plan contains a new timeline reflecting the new implementation date and includes an update on the 3rd Party Facilitator (Section 3.2) and an update to Customer Testing (section 3.3.3). This plan was distributed to the members of the Change Management Process (CMP) on January 15, 2016. The CMP provides all affected CLECs the opportunity to provide comments, includes testing, and ultimately will lead to implementation in August, 2016 after a vote of acceptance. The filing of this plan with the Commission is for informational purposes only. Therefore no action is required by the Commission.

¹ WC Docket No. 10-110, Appendix C, released March 18, 2011.

I would be happy to provide additional information about the CMP forum and how the Commission can participate or track the progress of this consolidation.

Sincerely,

cc Bill Duncan – DPU
Casey Coleman - DPU

Since