



**James B. Farr**  
Regulatory Affairs Director – Idaho and Utah  
Room 1601  
250 Bell Plaza  
Salt Lake City, Utah 84111

Office: 801-238-0240  
Fax: 801-237-6542  
james.farr@centurylink.com

July 19, 2016

Gary Widerburg  
Commission Administrator  
Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City, UT 84111

Dear Mr. Widerburg:

As was announced in December, 2014, CenturyLink is consolidating its Access Service ordering and billing systems to streamline processes and systems across CenturyLink's markets. The planned implementation date for the consolidation project was originally May 30, 2016. It was delayed to August 1, 2016 in order to provide quality functionality for our customers.

CenturyLink has determined that additional time is needed to complete and test downstream functionality necessary for CenturyLink to support its customers in the new environment. In the interest of providing a quality product to our customers, CenturyLink has decided to delay the implementation of the ASR consolidation project. The new implementation date for this project is now October 3, 2016. Our customers will not need to do any additional testing as the systems functions they use are not impacted by this delay. As a result CenturyLink will conduct the Go/No-Go vote with the CLECs that tested the system on the date originally scheduled, July 18, 2016.

In compliance with CenturyLink's commitments made in the FCC's proceeding regarding the transfer of control of Qwest Communications International Inc. to CenturyLink<sup>1</sup>, CenturyLink is notifying the Commission and providing a copy of the revised CenturyLink Access Service Ordering and Billing System Consolidation Plan. The revised plan contains a new timeline reflecting the new implementation date. This plan was distributed to the members of the Change Management Process (CMP) on July 15, 2016.<sup>2</sup> The CMP provides all affected CLECs the opportunity to provide comments, includes testing, and ultimately will lead to implementation in October, 2016 after the vote of acceptance. The filing of this plan with the Commission is for informational purposes only. Therefore no Commission action is required at this time.

---

<sup>1</sup> WC Docket No. 10-110, Appendix C, released March 18, 2011.

<sup>2</sup> See attached CLEC notification.

I would be happy to provide additional information about the CMP forum and how the Commission can participate or track the progress of this consolidation.

Sincerely,

A handwritten signature in cursive script that reads "James B. Farn".

cc Bill Duncan – DPU  
Casey Coleman - DPU