



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.091516.005_F

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Fri, Sep 16, 2016 at 8:13 AM

----- Forwarded message -----
From: <Regulatory.NEMC@centurylink.com>
Date: Thu, Sep 15, 2016 at 10:02 PM
Subject: PUC_UT.091516.005_F
To: gwiderburg@utah.gov



PUC Report

Report Number : UT.091516.005
Impacted Company : CenturyLink
Date and Time : 15-SEP-2016 14:34:59
TIMEZONE : MDT
For Questions Contact : Jim Farr **801 238-0240**
Reason for Outage : The Tooele Switch is not processing toll calls.
Notification :
Cause of Outage : HUMAN ERROR - PUBLIC
Location of Outage : TOOELE/UT
Exchange Name / Wire : TOOLUTMA
Center :
Expected Duration : 15-SEP-2016 21:00:00
Duration : 0005:39:01
Number of Customers/
Cable pair impacted : 6582
Services Affected : TOLL SWITCH ISOLATION,DSL,FACILITY,FAA/FCC
,ETHERNET,911,911 ANI/ALL,MESSAGE TRUNK
Agencies Notified : PSAP
Significant Update :
Resolution : Splicing crew spliced cut fiber cable.
Restore Date/Time : 15-SEP-2016 20:14:00

--Disclaimer--

9/16/2016

State of Utah Mail - Fwd: PUC_UT.091516.005_F

Gary Widerburg
Commission Secretary
Public Service Commission of Utah
[801-530-6713](tel:801-530-6713)