



PublicService Commission <psc@utah.gov>

**Fwd: PUC\_UT.110516.002\_F**

1 message

**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Mon, Nov 7, 2016 at 7:36 AM

----- Forwarded message -----  
From: <Regulatory.NEMC@centurylink.com>  
Date: Sat, Nov 5, 2016 at 9:42 PM  
Subject: PUC\_UT.110516.002\_F  
To: gwiderburg@utah.gov



# PUC Report

**Report Number** : UT.110516.002  
**Impacted Company** : CenturyLink  
**Date and Time** : 05-NOV-2016 06:45:00  
**TIMEZONE** : MDT  
**For Questions Contact** : Jim Farr **801 238-0240**  
**Reason for Outage** : The Washington Switch is not processing toll calls.  
**Notification** :  
**Cause of Outage** : EQUIPMENT - CTL  
**Location of Outage** : WASHINGTON/UT  
**Exchange Name / Wire** : WASHUTMADS0  
**Center** :  
**Expected Duration** : 05-NOV-2016 21:00:00  
**Duration** : 0010:40:00  
**Number of Customers/** : 8551  
**Cable pair impacted** :  
**Services Affected** : TOLL SWITCH ISOLATION,FACILITY,MESSAGE TRUNK  
**Agencies Notified** : PSAP  
**Significant Update** :  
**Resolution** : Technician replaced the Receive optical card.  
**Restore Date/Time** : 05-NOV-2016 17:25:00

--Disclaimer--

11/7/2016

State of Utah Mail - Fwd: PUC\_UT.110516.002\_F

Gary Widerburg  
Commission Secretary  
Public Service Commission of Utah  
[801-530-6713](tel:801-530-6713)