



825 NE Multnomah, Suite 2000
Portland, Oregon 97232

December 6, 2017

Gary Widerburg - Commission Administrator
Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

Re: Changes to the Electronic Notification System (ENS)

Dear Mr. Widerburg:

This joint letter from Rocky Mountain Power and CenturyLink is to inform the Utah Public Service Commission (“Utah PSC”) of minor changes to the Commission approved “Electronic Notification System” or “ENS”. In the Commission’s Safe Harbor Agreement, “ENS” means the electronic system, or combination of electronic systems, that may be approved by the Commission and adopted in Utah. When adopted, the Parties must utilize ENS to submit applications for permission to attach, relocate, or remove Equipment under the terms of this Agreement, and to respond to requests for work to be performed.

Recently, the software manufacturer Alden announced that their Notify™ software, the current ENS for pole attachments in Utah, is being replaced by new software called Alden One®, and that Notify™ will be discontinued sometime late in the first quarter of 2018. Alden cited several reasons for this change which will have little if any impact on attaching entities. Rocky Mountain Power and CenturyLink do not believe any Commission action is needed to adopt/approve this change, however we acknowledge the Utah PSC may determine whether a formal process is necessary.

Background:

On April 27, 2012, pursuant to a joint petition from Rocky Mountain Power and CenturyLink, the Utah PSC issued an Order in Docket 11-035-199 approving Alden’s Notify™ system as the ENS for pole attachments in Utah.¹ Since then, Rocky Mountain Power, CenturyLink, and their attaching entities have been using the system. There is no charge to attaching entities for use of the Notify™ system.

Reason for the Change:

Notify™ is built on Microsoft’s technology stack, including Silverlight. Microsoft has declared Silverlight to be “end-of-life” and is no longer providing support. Updates to the Windows operating system or browser may not be compatible with Silverlight, potentially making Notify™ unusable.

¹ PSC website link to the approval order: <https://psc.utah.gov/2016/06/21/docket-no-11-035-199/>.

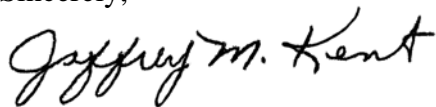
Alden One® is built on future-proof HTML5 technology, making it accessible from a variety of browsers and operating systems including those on mobile devices. Pole owners and attaching entities in Utah can now utilize their Windows or Mac desktop computers, as well as iOS and Android mobile devices, to submit and approve applications to attach to poles and for other pole attachment related work items.

Zero Impact:

Current Notify™ users may begin using Alden One® immediately. Just as with Notify™, there is no charge for Alden One® to attaching entities who wish to submit applications for attachment on Rocky Mountain Power or CenturyLink poles. Upgraded subscriptions for additional automation benefits are available to the attaching companies for an optional fee. Alden began initial notifications of the change to users of Notify™ in July of 2017 via email announcements and logon messages on the Notify™ logon page, as well as communicating directly with customers. Alden has been providing Alden One® training (at no cost) since August 2017, and will continue into first quarter 2018. Users may continue to utilize Notify™ until it is decommissioned.

Rocky Mountain Power and CenturyLink appreciate the opportunity to inform the Commission of this change. Please feel free to contact us as needed.

Sincerely,



Jeffrey M. Kent
PacifiCorp
Director Distribution Support – Joint Use
825 NE Multnomah Street, Suite 1700
Portland, Oregon 97232
Office: 503-813-7157
Jeffrey.Kent@PacifiCorp.com



James B. Farr
CenturyLink
Regulatory Affairs Director – Idaho and Utah
250 Bell Plaza, Room 1601
Salt Lake City, Utah 84111
Office: 801-238-0240
james.farr@centurylink.com

CERTIFICATE OF SERVICE

Docket No. 17-999-01

I hereby certify that on December 6, 2017, a true and correct copy of the foregoing was served by electronic mail to the following:

Utah Office of Consumer Services

Cheryl Murray cmurray@utah.gov

Michele Beck mbeck@utah.gov

Division of Public Utilities

Erika Tedder etedder@utah.gov

Assistant Attorney General

Patricia Schmid pschmid@agutah.gov

Justin Jetter jjetter@agutah.gov

Robert Moore rmoore@agutah.gov

Steven Snarr stevensnarr@agutah.gov

Rocky Mountain Power

Data Request Response Center datarequest@pacificorp.com

Jana Saba jana.saba@pacificorp.com;
utahdockets@pacificorp.com



Katie Savarin
Coordinator, Regulatory Operations