



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.110317.001_F

1 message

Gary Widerburg <gwiderburg@utah.gov>
 To: PublicService Commission <psc@utah.gov>

Sun, Nov 5, 2017 at 6:44 PM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>
 Date: Fri, Nov 3, 2017 at 8:18 PM
 Subject: PUC_UT.110317.001_F
 To: gwiderburg@utah.gov



PUC Report

Report Number : UT.110317.001
Impacted Company : CenturyLink
Date and Time : 03-NOV-2017 15:11:12
TIMEZONE : MDT
For Questions Contact : Jim Farr 801 238-0240
Reason for Outage Notification : The communications path between Juab County Sheriff and CenturyLink cannot transmit 911/E911 calls and CenturyLink is not able to re-route 911/E911 calls.
Cause of Outage : HUMAN ERROR - PUBLIC
Location of Outage : NEPHI/UT
Exchange Name / Wire Center : NEPHUTMA
Expected Duration : 03-NOV-2017 20:30:12
Duration : 0004:48:48
Number of Customers/ Cable pair impacted : 2468
Services Affected : 911
Agencies Notified : PSAP
Significant Update : Restored.
Resolution : Field Operations spliced the cut cable.
Restore Date/Time : 03-NOV-2017 20:00:00

--Disclaimer--

--
 Gary Widerburg

11/6/2017

State of Utah Mail - Fwd: PUC_UT.110317.001_F

Commission Secretary
Public Service Commission of Utah
[801-530-6713](tel:801-530-6713)