



PublicService Commission &lt;psc@utah.gov&gt;

**Fwd: PUC\_UT.040318.002\_F**

1 message

**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Wed, Apr 4, 2018 at 12:02 PM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>  
Date: Tue, Apr 3, 2018 at 4:34 PM  
Subject: PUC\_UT.040318.002\_F  
To: gwiderburg@utah.gov



## PUC Report

**Report Number** : UT.040318.002  
**Impacted Company** : CenturyLink  
**Date and Time** : 03-APR-2018 11:09:00  
**TIMEZONE** : MDT  
**For Questions Contact** : Jim Farr 801 238-0240  
**Reason for Outage** : 200 pair cable cut.  
**Notification** :  
HUMAN ERROR - PUBLIC, 200 pr pic cable was cut by a  
**Cause of Outage** : contractor with a backhoe. Locates were visible and  
accurate.  
**Location of Outage** : MORGAN/UT  
**Exchange Name / Wire** : MRGNUTMARS1  
**Center** :  
**Expected Duration** : 04-APR-2018 00:09:00  
**Duration** : 0002:52:06  
**Number of Customers/  
Cable pair impacted** : 316  
**Services Affected** : LOCAL LOOP  
**Agencies Notified** :  
**Significant Update** :  
**Resolution** :  
**Restore Date/Time** : 04/03/2018 16:15:00

--Disclaimer--

4/4/2018

State of Utah Mail - Fwd: PUC\_UT.040318.002\_F

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Gary Widerburg  
Commission Secretary  
Public Service Commission of Utah  
801-530-6713