



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.101618.003_F

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Tue, Oct 16, 2018 at 3:01 PM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>

Date: Tuesday, October 16, 2018

Subject: PUC_UT.101618.003_F

To: gwiderburg@utah.gov



PUC Report

Report Number : UT.101618.003**Impacted Company** : CenturyLink**Date and Time** : 16-OCT-2018 11:00:00**TIMEZONE** : MDT**For Questions Contact** : Jim Farr 801 238-0240**Reason for Outage**
Notification : The Springdale Switch is not processing toll calls.**Cause of Outage** : EQUIPMENT - CTL**Location of Outage** : SPRINGDALE/UT**Exchange Name / Wire**
Center : SPDLUTMARS1**Expected Duration** : 16-OCT-2018 16:56:34**Duration** : 03:33:13**Number of Customers/**
Cable pair impacted : 336**Services Affected** : TOLL SWITCH ISOLATION**Agencies Notified** :**Significant Update** :**Resolution** : Service to the Springdale office self restored. There was no
conclusive repair information.**Restore Date/Time** :

--Disclaimer--

10/16/2018

State of Utah Mail - Fwd: PUC_UT.101618.003_F

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Gary Widerburg
Commission Secretary
Public Service Commission of Utah
801-530-6713