



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.080319.002_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Mon, Aug 5, 2019 at 7:13 AM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>
Date: Sat, Aug 3, 2019 at 6:42 PM
Subject: PUC_UT.080319.002_I
To: <gwiderburg@utah.gov>



PUC Report

Report Number : UT.080319.002
Impacted Company : CenturyLink
Date and Time : 03-AUG-2019 16:18:00
Timezone : MDT
For Questions Contact : Jennifer Somers 801- 575-1003
Reason for Outage : The Alta Switch is not processing calls.
Notification :
Cause of Outage :
Location of Outage : ALTA/UT
Exchange Name / Wire : ALTAUTMARS1
Center :
Expected Duration : 03-AUG-2019 20:27:00
Actual Duration : 00:15:29
Number of Customers : 298
Number of Customers/
Cable pair impacted :
Services Affected : SWITCH
Agencies Notified : PSAP
Significant Update :
Resolution :
Restore Date/Time :

--Disclaimer--

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8/5/2019

State of Utah Mail - Fwd: PUC_UT.080319.002_I

Gary Widerburg
Commission Secretary
Public Service Commission of Utah
801-530-6713