



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.102519.001_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Fri, Oct 25, 2019 at 7:22 AM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>
Date: Fri, Oct 25, 2019 at 2:54 AM
Subject: PUC_UT.102519.001_I
To: <gwiderburg@utah.gov>

PUC Report

Report Number : UT.102519.001
Impacted Company : CenturyLink
Date and Time : 24-OCT-2019 16:00:00
Timezone : MDT
For Questions Contact : Jennifer Somers 801- 575-1003
Reason for Outage
Notification :
Cause of Outage :
Location of Outage : SALT LAKE CITY/UT
Exchange Name / Wire : SLKCUTMADS1
Center :
Expected Duration : 25-OCT-2019 06:18:29
Actual Duration : 10:45:48
**Number of Customers/
Cable pair impacted** :
Number of Customers : 13584
Services Affected : 911,TOTAL SWITCH FAILURE
Agencies Notified :
Significant Update :
Resolution :
Restore Date/Time :

--Disclaimer--

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10/25/2019

State of Utah Mail - Fwd: PUC_UT.102519.001_I

Gary Widerburg
Commission Secretary
Public Service Commission of Utah
801-530-6713