



August 19, 2020

VIA ELECTRONIC FILING

Gary Widerburg
Commission Administrator
Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South
Salt Lake City, Utah 84114

Re: Notice of Non-Competitive Procurement with ABB Enterprise Software, Inc

Commissioners:

In accordance with PacifiCorp's ("the Company") Procurement Policy, the Company must report to the Public Service Commission of Utah ("Commission") purchases of goods or services exceeding \$1,000,000 that are not competitively bid. This letter hereby serves as notice that PacifiCorp has entered into a non-competitively bid contract with ABB Enterprise Software, Inc ("ABB Inc") that exceeds \$1,000,000. The contract is for the purchase of ABB Inc's software Field Worker ("WFM") and Dispatch Application ("DA"), which will be used to efficiently manage call volume and call times between the field and the control center. The contract price is

PacifiCorp is continually looking for cost effective solutions to better serve our customers. This application is a tool for the Company's employees who work in the field to provide more accurate restoration times for our customers, improving their ability to plan around a power outage. Currently, during an outage, the process is for a system operations employee to place a call to the field employee who provides the address of the outage, number of customers out, hazardous conditions, outage reference number for internal communication, and additional remarks made from the customers' observations of the outage event. The field employee writes down the outage information using a note pad and pen. Additional communication during the outage restoration process is conducted through phone calls between the Company's field employees and system operations employees. This mobile application will streamline the communication process between the Company's field employees and system operations employees and lead to a reduction in call volume and call times. Efficiently managing communication via mobile device will eliminate the requirement for the field employee to utilize a note pad and pen to write down the outage information given by the system operator to respond to an outage.

This mobile application is an extension of the Company's existing ABB Inc's CADOPS outage management system, which offers a cost-effective solution to integrate the new mobile application technology into the CADOPS outage management system. PacifiCorp considered other solutions, but the product offered by ABB, Inc was determined to be the most cost-effective and practical solution to deliver this initiative.

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If you have any questions, please feel free to contact Jana Saba at (801) 220-2823.

Sincerely,

A handwritten signature in blue ink that reads "Joelle Steward". The signature is written in a cursive style with a large initial "J".

Joelle Steward

Vice President, Regulation

cc: Division of Public Utilities
Office of Consumer Services

CERTIFICATE OF SERVICE

Docket No. 20-999-01

I hereby certify that on August 19, 2020, a true and correct copy of the foregoing was served by electronic mail to the following:

Utah Office of Consumer Services

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Katie Savarin
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