



State of Utah  
Department of Commerce  
Division of Public Utilities

MARGARET BUSSE  
*Executive Director*

CHRIS PARKER  
*Director, Division of Public Utilities*

SPENCER J. COX  
*Governor*

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*Lieutenant Governor*

## Memorandum

**To:** Public Service Commission of Utah  
**From:** Utah Division of Public Utilities  
Chris Parker, Director  
Artie Powell, Manager  
Brenda Salter, Utility Technical Consultant Supervisor  
Shauna Benvegna-Springer, Utility Technical Consultant  
**Date:** January 29, 2021  
**Re:** **Docket No. 20-999-09**, Lifeline Request for Reimbursement for Sage Telecom Communications, LLC dba Truconnect.

### Recommendation (Approval)

The Division of Public Utilities (Division) has reviewed and conducted a desk audit of the Request for Utah Lifeline Discount Reimbursement of Sage Telecom Communications, LLC dba Truconnect (Company), pursuant to Rule R746-8-403 (2)(a), for the period of July 1, 2020 through December 31, 2020. The Division finds that the amounts claimed are reasonable and justified. The desk audit included a review of the information from the Company and the Universal Service Administrative Company (USAC). The Division recommends that the Public Service Commission of Utah disburse from the Utah Universal Service Fund the amount equal to discounts granted subscribers of **\$29,155.00** to:

Sage Telecom Communications, LLC dba Truconnect  
1149 South Hill Street, Suite H-400  
Los Angeles, CA 99015

Cc: Nathan Johnson, CEO, Sage Telecom Communications, LLC dba Truconnect  
Olegario Gonzalez, Accounting Manager, Sage Telecom Communications, LLC dba  
Truconnect

Confidential Attachment (1)