



State of Utah  
Department of Commerce  
Division of Public Utilities

MARGARET BUSSE  
*Executive Director*

CHRIS PARKER  
*Director, Division of Public Utilities*

SPENCER J. COX  
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*Lieutenant Governor*

## Memorandum

**To:** Public Service Commission of Utah  
**From:** Utah Division of Public Utilities  
Chris Parker, Director  
Artie Powell, Manager  
Brenda Salter, Utility Technical Consultant Supervisor  
Shauna Benvegna-Springer, Utility Technical Consultant  
**Date:** January 29, 2021  
**Re:** **Docket No. 20-999-09**, Lifeline Request for Reimbursement for TracFone Wireless, Inc.

### Recommendation (Approval)

The Division of Public Utilities (Division) has reviewed and conducted a desk audit of the Request for Utah Lifeline Discount Reimbursement of TracFone Wireless, Inc. (Company), pursuant to Rule R746-8-403 (2)(a), for the period of July 1, 2020 through December 31, 2020. The Division finds that the amounts claimed are reasonable and justified. The desk audit included a review of the information from the Company and the Universal Service Administrative Company (USAC). The Division recommends that the Public Service Commission of Utah disburse from the Utah Universal Service Fund the amount equal to discounts granted subscribers of **\$84,619.50** to:

TracFone Wireless, Inc.  
PO Box 3103  
Carol Stream, IL 60132

Cc: Javier Rosado, Sr. Officer Alternative Business Channels, TracFone Wireless, Inc.  
Janet Morejon, Director Lifeline Compliance & Accounting, TracFone Wireless, Inc.

Confidential Attachment (1)