



PublicService Commission &lt;psc@utah.gov&gt;

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**Fwd: PUC\_UT.050621.003\_I**

1 message

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**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Fri, May 7, 2021 at 6:40 AM

----- Forwarded message -----

From: &lt;Regulatory.NEMC@lumen.com&gt;

Date: Thu, May 6, 2021 at 5:48 PM

Subject: PUC\_UT.050621.003\_I

To: &lt;gwiderburg@utah.gov&gt;

**LUMEN<sup>®</sup>****PUC Report****Report Number** : UT.050621.003**Impacted Company** : Lumen**Date and Time** : 06-MAY-2021 14:49:00**Timezone** : MDT**For Questions Contact** : Jennifer Somers 801- 575-1003**Reason for Outage** : 200 pair cable cut. Details under investigation.  
**Notification** :**Cause of Outage** :**Location of Outage** : SPRINGDALE/UT**Exchange Name / Wire** : SPDLUTMARS1  
**Center** :**Expected Duration** : 07-MAY-2021 14:49:00**Actual Duration** : 02:55:40**Number of Customers** : 207**Services Affected** : LOCAL LOOP**Agencies Notified** :**Significant Update** :**Resolution** :**Restore Date/Time** :

--Disclaimer--