



PublicService Commission &lt;psc@utah.gov&gt;

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**Fwd: PUC\_UT.101821.001\_F**

1 message

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**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Thu, Oct 21, 2021 at 10:33 AM

----- Forwarded message -----

From: &lt;Regulatory.NEMC@lumen.com&gt;

Date: Thu, Oct 21, 2021 at 10:27 AM

Subject: PUC\_UT.101821.001\_F

To: &lt;gwiderburg@utah.gov&gt;

**LUMEN<sup>®</sup>****PUC Report****Report Number** : UT.101821.001**Impacted Company** : Lumen**Date and Time** : 18-OCT-2021 09:38:00**Timezone** : MDT**For Questions Contact** : Jennifer Somers 801- 575-1003**Reason for Outage** : 25 pair copper cable cut. Details under investigation.**Notification** :**Cause of Outage** : cable damaged by backhoe**Location of Outage** : SPRINGDALE/UT**Exchange Name / Wire** : SPDLUTMARS1**Center** :**Expected Duration** : 19-OCT-2021 09:38:00**Actual Duration** : 01:52:00**Number of Customers** : 217**Services Affected** : LOCAL LOOP**Agencies Notified** :**Significant Update** : Cable repaired**Resolution** :**Restore Date/Time** : 18-OCT-2021 11:30:00

--Disclaimer--