



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.112121.001_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Mon, Nov 22, 2021 at 7:41 AM

----- Forwarded message -----
From: <Regulatory.NEMC@lumen.com>
Date: Sun, Nov 21, 2021 at 11:19 PM
Subject: PUC_UT.112121.001_I
To: <gwiderburg@utah.gov>



PUC Report

Report Number : UT.112121.001
Impacted Company : Lumen
Date and Time : 21-NOV-2021 20:41:00
Timezone : MST
For Questions Contact : Jennifer Somers 801- 575-1003
Reason for Outage : The Clearfield Switch is not processing toll calls.
Notification :
Cause of Outage :
Location of Outage : CLEARFIELD/UT
Exchange Name / Wire : CLFDUTMADC0
Center :
Expected Duration : 22-NOV-2021 20:41:00
Actual Duration : 02:33:31
Number of Customers : 8699
Services Affected : TOLL SWITCH ISOLATION
Agencies Notified : PSAP
Significant Update :
Resolution :
Restore Date/Time :

--Disclaimer--