



PublicService Commission <psc@utah.gov>

Follow Up Information from Sept. 16 Business Update Mtg

1 message

Saba, Jana (PacifiCorp) <Jana.Saba@pacificorp.com>

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To: "psc@utah.gov" <psc@utah.gov>, "Thad Levar - Utah Public Service Commission (TLEVAR@utah.gov)" <tleva@utah.gov>, "yhogle@utah.gov" <yhogle@utah.gov>

Cc: "Owen, James (PacifiCorp)" <James.Owen@pacificorp.com>, "Steward, Joelle (PacifiCorp)" <Joelle.Steward@pacificorp.com>, "Berreth, Allen (PacifiCorp)" <Allen.Berreth@pacificorp.com>

Commissioners,

As a follow up to our Annual Business update last Friday (Sept. 16), I am sending two items that were requested during the meeting. First, attached is a copy of the comments that were filed with the EPA by Berkshire Hathaway Energy regarding the proposed Ozone Transport Rule. Second, I have spoken to our customer service team and am clarifying our policy with regards to AMI meter opt outs and when Schedule 300 opt out fees are assessed as requested by Chair LeVar.

RMP sends communications in advance letting customers know they are scheduled to receive an AMI meter. If a customer calls prior to their meter upgrade date requesting that they keep their existing AMR meter versus receiving an AMI meter, we skip the meter upgrade and there is no charge associated with this request. Because our Utah AMI program uses hybrid technology (some AMI and some AMR), we are able to read meters remotely for both AMI and AMR meters. If a customer receives an AMI meter and then later requests to revert back to an AMR meter, we may assess a one-time \$283 opt out fee as provided in Schedule 300 (we take this on a case-by-case basis). Under this scenario, we would never charge the \$22.00 per month fee as this fee is intended to reflect the cost of sending a meter reader to manually read the meter, which is not necessary with an AMR meter.

If a customer calls requesting to receive a digital non-communicating meter (Non RF), whether they have an AMI or AMR meter installed, there is a \$283.00 one time service fee to switch out the meter as well as a \$22.00 monthly manual meter reading fee as provided for under Schedule 300.

I'll also note that in all opt-out scenarios, RMP always sends the customer correspondence confirming the customer's request to opt-out and what fees, if any, are associated with the request.

Please let me know if you have any further questions and have a great weekend!

Jana Saba

Regulatory Affairs Manager

Rocky Mountain Power





BHE OTR Comments.PDF

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