

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

2022 MAR -4 A 10: 50

In the Matter of)

Section 63.71 Application of)
Frontier Communications Holdings, LLC and)
its Subsidiaries)

WC Docket No. _____

For Authority Pursuant to Section 214 of the)
Communications Act of 1934, As Amended,)
to Grandfather a Telecommunications Service)

RECEIVED

SECTION 63.71 APPLICATION

Pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C.

§ 214, and Section 63.71(k) of the Federal Communications Commission’s (Commission) rules,
47 C.F.R. § 63.71(k), Frontier Communications Holdings, LLC and its subsidiaries¹ (collectively

¹ Citizens Telecommunications Company of California Inc., Citizens Telecommunications Company of Illinois, Citizens Telecommunications Company of Minnesota, LLC, Citizens Telecommunications Company of Nebraska, Citizens Telecommunications of Nevada, Citizens Telecommunications Company of New York, Inc., Citizens Telecommunications Company of Tennessee L.L.C., Citizens Telecommunications Company of the White Mountains, Inc., Citizens Telecommunications Company of Utah, Citizens Telecommunications Company of West Virginia, Citizens Utilities Rural Company, Inc., Commonwealth Telephone Company LLC, Commonwealth Telephone Enterprises, LLC, CTSI, LLC, Frontier California Inc., Frontier Communications – Midland, Inc., Frontier Communications of America, Inc., Frontier Communications of Ausable Valley, Inc., Frontier Communications of Breezewood, LLC, Frontier Communications of Canton, LLC, Frontier Communications of DePue, Inc., Frontier Communications of Georgia, LLC, Frontier Communications of Illinois, Inc., Frontier Communications of Indiana LLC, Frontier Communications of Iowa, LLC, Frontier Communications of Lakeside, Inc., Frontier Communications of Lakewood, LLC, Frontier Communications of Michigan, Inc., Frontier Communications of Minnesota, Inc., Frontier Communications of Mississippi, LLC, Frontier Communications of Mt. Pulaski, Inc., Frontier Communications of New York, Inc., Frontier Communications of Orion, Inc., Frontier Communications of Oswayo River, LLC, Frontier Communications of Pennsylvania, LLC, Frontier Communications of Rochester, Inc., Frontier Communications of Seneca-Gorham, Inc., Frontier Communications of Sylvan Lake, Inc., Frontier Communications of the Carolinas LLC, Frontier Communications of the South, LLC, Frontier Communications of the Southwest Inc., Frontier Communications of Thorntown LLC, Frontier Communications of Virginia, Inc., Frontier Communications of Wisconsin LLC, Frontier Communications Online and Long Distance Inc., Frontier Communications – Prairie, Inc., Frontier Communications – Schuyler, Inc., Frontier Florida LLC, Frontier Midstates Inc., Frontier North Inc., Frontier Southwest Incorporated, Frontier Telephone of Rochester, Inc., Frontier West Virginia Inc., GVN Services d/b/a Global Valley Long Distance, Navajo Communications Company, Inc., NCC Systems, Inc., Ogden Telephone Company, SNET America, Inc., Southern New England Telephone Company, and CTE Telecom, LLC.

Frontier) submit this application for authority to grandfather Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) services throughout Frontier's entire service territory in the United States.

Frontier submits the following information in support of its application:

1. Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (c)(2)):

Frontier Communications Holdings, LLC
401 Merritt 7
Norwalk, CT 06851

2. Date of Planned Service Discontinuance, Reduction or Impairment (47 C.F.R. §§ 63.71(a)(2), (c)(2)):

Frontier plans to grandfather ISDN-BRI service on or after March 28, 2022, or as soon thereafter as the necessary regulatory approvals can be obtained. New customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (c)(2)):

Frontier seeks authority to grandfather ISDN-BRI service throughout the twenty-six (26) states included in its United States service territory: Alabama, Arizona, California, Connecticut, Florida, Georgia, Illinois, Indiana, Iowa, Michigan, Minnesota, Mississippi, Nebraska, Nevada, New Mexico, New York, North Carolina, Ohio, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Virginia, West Virginia and Wisconsin.

4. Brief Description of Type of Service Affected: (47 C.F.R. §§ 63.71(a)(4), (c)(2)):

Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

5. Brief Description of the Dates and Methods of Notice to all Affected Customers (47 C.F.R. §§ 63.71(c)(3)):

Frontier provided notification to both its wholesale and retail customers of its plans to grandfather these services. For its wholesale customers, Frontier provided notice on February 25, 2022, via email and by posting on its carrier communication website as is customary for wholesale notifications. This notification is attached as Appendix A. Frontier's retail customers that currently subscribe to the affected service were sent notices via U.S. mail on February 25, 2022. A sample notification letter is attached as Appendix B.

6. Regulatory Classification of Carrier (47 C.F.R. §§ 63.71(c)(4)):

Frontier is a non-dominant carrier with regard to the service to be grandfathered.

7. Service

Frontier is sending copies of this application via first class U.S. mail to the Governors, Public Utilities Commissions and Tribal Nations of the affected states, and also to the Special Assistant for Telecommunications to the Secretary of Defense as required by Section 63.71(a) of the Commission's rules.

Conclusion

The public convenience and necessity will not be adversely affected by the grandfathering of these services, as potential customers can seek alternative service arrangements from Frontier and/or other providers that offer superior capabilities, including the option to bundle voice service with other services, including broadband. The majority of the market has already replaced these services with other communications services and/or applications, as evidenced by the lack of demand. In 2017, the Commission adopted a streamlined process for grandfathering legacy voice service and other low-speed legacy services. Frontier respectfully

requests that the Commission use that streamlined process to approve its Section 63.71
Application to grandfather the services discussed herein.

Respectfully submitted,

s/ AJ Burton

AJ Burton
FRONTIER COMMUNICATIONS
401 MERRITT 7
NORWALK, CT 06851
(240) 286-3534

February 25, 2022



Carrier Customer Bulletin

Date of Bulletin: February 25, 2022
Notice #: CCBFTR01997
Audience: Carrier, IXC, Wireless, CLEC, Local Reseller, ISP
Subject: Important Notice Regarding the Plan of Frontier Communications Holdings, LLC and its subsidiaries
(collectively "Frontier") to Grandfather ISDN-BRI Services
Date Effective: On or After 3/28/2022

This is a formal notification that, subject to applicable regulatory approvals, Frontier plans to grandfather Integrated Services Digital Network-Basic Rate Interface ("ISDN-BRI") services throughout its entire service territory. ISDN-BRI service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

New Customers, Moves, Adds, Changes:

On or after 3/28/2022, new customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 10 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the [§ 63.71](#) Application of Frontier Communications Holdings, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

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Important Notice Regarding the Plan of Frontier Communications Holdings, LLC and its subsidiaries (collectively "Frontier") to Grandfather ISDN-BRI Services

T99 B99 9999999 *****MIXED AADC 999
J10 J10-B-SSEW-0517-STD 32806vh8_may17_b
Sample A. Sample
123 Anywhere St.
Anywhere, US 12345-6789



Dear Valued Customer,

At Frontier®, our goal is to provide you with great communications services and an outstanding customer experience in the ever-changing world of technology. So that we may do this, we must continuously assess our pricing, products and infrastructure. As part of this effort, we find that we must make changes to ensure we are designing our network to meet the needs of current market demand. Occasionally, our evaluation directs us to make changes to some products.

This is a formal notification that, subject to applicable regulatory approvals, Frontier plans to grandfather Integrated Services Digital Network-Basic Rate Interface ("ISDN-BRI") services throughout its entire service territory. ISDN-BRI service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

New Customers, Moves, Adds, Changes: On or after 3/28/2022, new customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

Alternative Options: Frontier would like to remain your preferred telecommunications service provider. We urge you to call us at **1.800.921.8102** to be routed to your customer service representative that can answer questions and assist in providing information on migrating your services to an alternative Frontier product. For Residential Customers, please call **1.855.810.6539**.

We truly value your business and look forward to our continued relationship as your network transformation partner.

Sincerely,

Frontier Customer Support Team

The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 10 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the 5 63.71. Application of Frontier Communications Holdings, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Frontier | 401 Merritt 7 | Norwalk, CT 06851

CERTIFICATE OF SERVICE

I hereby certify that the foregoing SECTION 63.71 APPLICATION was served this 25th day of February, 2022, by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below.

Secretary of Defense
Attn: Special Assistant for Telecommunications
Pentagon
Washington, DC 20301

Gov. Kay Ivey
State Capitol
600 Dexter Avenue
Montgomery, AL 36130-2751

Gov. Doug Ducey
State Capitol
1700 West Washington St.
Phoenix, AZ 85007

Gov. Gavin Newsom
State Capitol
Suite 1173
Sacramento, CA 95814

Gov. Ned Lamont
210 Capitol Avenue
Hartford, CT 06106

Gov. Ron DeSantis
The Capitol
400 South Monroe Street
Tallahassee, FL 32399-0001

Gov. Brian Kemp
203 State Capitol
Atlanta, GA 30334

Gov. J.B. Pritzker
State Capitol
207 Statehouse
Springfield, IL 62706

Gov. Eric Holcomb
State House
Room 206
Indianapolis, IN 46204-2797

Gov. Kim Reynolds
State Capitol
Des Moines, IA 50319-0001

Gov. Gretchen Whitmer
P.O. Box 30013
Lansing, MI 48909

Gov. Tim Walz
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155

Gov. Tate Reeves
P.O. Box 139
Jackson, MS 39205

Gov. Pete Ricketts
P.O. Box 94848
Lincoln, NE 68509-4848

Gov. Steve Sisolak
Capitol Building
101 North Carson Street
Carson City, NV 89701

Gov. Michelle Lujan Grisham
State Capitol
Fourth Floor
Santa Fe, NM 87501

Gov. Kathy Hochul
State Capitol
Albany, NY 12224

Gov. Mike DeWine
77 South High Street
30th Floor
Columbus, OH 43215

Gov. Henry McMaster
1205 Pendleton Street
Columbia, SC 29201

Gov. Greg Abbott
P.O. Box 12428
Austin, TX 78711-2428

Gov. Ralph Northam
State Capitol
3rd Floor
Richmond, VA 23219

Gov. Tony Evers
115 East State Capitol
Madison, WI 53707

Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2996

Connecticut Public Utilities Regulatory Authority
10 Franklin Square
New Britain, CT 06051

Georgia Public Service Commission
244 Washington Street
Atlanta, GA 30334

Indiana Utility Regulatory Commission
PNC Center
101 West Washington Street, Suite 1500E
Indianapolis, IN 46204

Michigan Public Service Commission
7109 West Saginaw Highway
Lansing, MI 48909

Gov. Roy Cooper
20301 Mail Service Center
Raleigh, NC 27699-0301

Gov. Tom Wolf
Main Capitol Building
Room 225
Harrisburg, PA 17120

Gov. Bill Lee
State Capitol
Nashville, TN 37243-0001

Gov. Spencer Cox
State Capitol
Suite 200
Salt Lake City, UT 84114

Gov. Jim Justice
1900 Kanawha St.
Charleston, WV 25305

Alabama Public Service Commission
100 North Union Street
Suite 850
Montgomery, AL 36104

California Public Utilities Commission
California State Building
505 Van Ness Ave
San Francisco, CA 94102-3298

Florida Public Service Commission
2540 Shumard Oak Boulevard
Gerald Gunter Building
Tallahassee, FL 32399

Illinois Commerce Commission
160 North LaSalle Street
Suite C-800
Chicago, IL 60601

Iowa Utilities Board
1375 E. Court Avenue
Des Moines, IA 50319

Minnesota Public Utilities Commission
121 Seventh Place East, Suite 350
St. Paul, MN 55101-2147

Mississippi Public Service Commission
501 North West Street
Woolfolk State Office Bldg.
Jackson, MS 39201-1174

Public Utilities Commission of Nevada
1150 East William Street
Carson City, NV 89701-3109

New York State Public Service Commission
Three Empire State Plaza
Albany, NY 12223-1350

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210-8411

Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701-3326

Virginia State Corporation Commission
1300 East Main Street
Tyler Building
Richmond, VA 23219

Public Service Commission of Wisconsin
4822 Madison Yards Way
Madison, WI 53705

Hualapai Tribe
941 Hualapai Way
Peach Springs, AZ 86434

The Hopi Tribe
1 Main Street
P.O. Box 123
Kykotsmovi Village, AZ 86039

Fort Mojave Indian Tribe
500 Merriman Ave.
Needles, CA 92363

Nebraska Public Service Commission
PO Box 94927
Lincoln, NE 68509-4927

New Mexico Public Regulation Commission
1120 Paseo de Peralta
Santa Fe, NM 87501-1269

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105

Tennessee Public Utility Commission
502 Deaderick Street
4th Floor
Nashville, TN 37243

Public Service Commission of Utah
160 East 300 South
4th Floor
Salt Lake City, UT 84111

Public Service Commission of West Virginia
201 Brooks Street
Charleston, WV 25301

Poarch Creek Indians
5811 Jack Springs Road
Atmore, AL 36502

Colorado River Indian Reservation
26600 Mohave Road
Parker, AZ 85344

White Mountain Apache Tribe
201 E. Walnut Street
P.O. Box 700
Whiteriver, AZ 85941

Navajo Nation
Nez-Lizer Administration
100 Parkway
Post Office Box 7440
Window Rock, AZ 86515

Tolowa Dee-ni' Nation
140 Rowdy Creek Road
Smith River, CA 95567

Kletsel Dehe Wintun Nation
570 6th Street
Williams, CA 95987

Tuolumne Band of Me-Wuk Indians
19595 Mi-Wu Street
Tuolumne, CA 95379

Yocha DeHe Wintun Nation
18960 Puhkum Road
P.O. Box 18
Brooks, CA 95606

Alturas Indian Rancheria
901 County Road 56
P.O. Box 340
Alturas, CA 96101-0340

Resighini Rancheria
159 East Klamath Beach Rd.
P.O. Box 529
Klamath, CA 95548

Cedarville Rancheria
300 West 1st St.
Alturas, CA 96101

Soboba Band of Luiseno Indians
23906 Soboba Rd.
San Jacinto, CA 92583

Augustine Band of Cahuilla Mission Indians
84481 Avenue 54
P.O. Box 846
Coachella, CA 92236

Bridgeport Indian Colony
355 Sage Brush Drive
P.O. Box 37
Bridgeport, CA 93517

Fort Bidwell Paiute Indian Reservation
130 Me-Thee-UH Road
P.O. Box 129
Ft. Bidwell, CA 96112-0129

Cachil Dehe Band of Wintun Indians
3730 State Highway 45
Colusa, CA 95932

Greenville Rancheria of Maidu Indians
Tribal Administrative Building
1405 Montgomery Road
Red Bluff, CA 96080

Pit River Tribe
36970 Park Ave.
Burney, CA 96013

Wilton Rancheria
9728 Kent Street
Elk Grove, CA 95624

Yurok Tribe
190 Klamath Blvd.
Klamath, CA 95548

Utu Utu Gwaitu Paiute Tribe
Benton Paiute Reservation
25669 Highway 6, PMBI
Benton, CA 93512

Cahto Indian Tribe of the Laytonville Rancheria
300 Cahto Drive
P.O. Box 1239
Laytonville, CA 95454

Susanville Indian Rancheria
745 Joaquin Street
Susanville, CA 96130

Ramona Band of Cahuilla Indians
56310 Hwy 371, Suite B
Anza, CA 92539

Pechanga Band of Luiseño Indians
12705 Pechanga Road
P.O. Box 1477
Temecula, CA 92592

Sherwood Valley Band of Pomo Indians
190 Sherwood Hill Dr.
Willits, CA 95490

Chemehuevi Indian Tribe
1990 Palo Verde Drive
PO Box 1976
Havasu Lake, CA 92363

Cahuilla Band of Indians
52701 US Highway 371
Anza, CA 92539

Cabazon Band of Mission Indians
84245 Indio Springs Drive
Indio, CA 92203-3405

Agua Caliente Band of Cahuilla Indians
5401 Dinah Shore Drive
Palm Springs, CA 92264

Fort Independence Indian Reservation
131 North Highway 395
P.O. Box 67
Independence, CA 93526

The Morongo Band of Mission Indians
12700 Pumarra Road
Banning, CA 92220

Santa Rosa Band of Cahuilla Indians
65199 Highway 74
Mountain Center, CA 92561

Big Pine Paiute Tribe of the Owens Valley
825 South Main Street
Big Pine, CA 93513

The Mohegan Tribe
13 Crow Hill Road
Uncasville, CT 06382

Lone Pine Paiute-Shoshone Reservation
P.O. Box 747
975 Teya Road
Lone Pine, CA 93545

Bishop Paiute Tribe
50 Tu Su Lane
Bishop, CA 93514

Elk Valley Rancheria
2332 Howland Hill Road
Crescent City, CA 95531

Twenty-Nine Palms Band of Mission Indians
46200 Harrison Place
Coachella, CA 92236

Round Valley Indian Tribes
77826 Covelo Road
Covelo, CA 95428

Santa Ynez Band of Chumash Indians
100 Via Juana Lane
P.O. Box 517
Santa Ynez, CA 93460

**Kashia Band of Pomo Indians of the
Stewarts Point Rancheria**
1420 Guerneville Road, Suite I
Santa Rosa, CA 95403

Hoopa Valley Tribe
11860 State Hwy 96
P.O. Box 1348
Hoopa, CA 95546

Karuk Tribe
64236 Second Avenue
P.O. Box 1016
Happy Camp, CA 96039

Torres Martinez Desert Cahuilla Indians
66-725 Martinez Road
P.O. Box 1160
Thermal, CA 92274

Mashantucket Pequot Tribal Nation
2 Matts Path
Mashantucket, CT 06338

Seminole Tribe of Florida
6300 Stirling Road
Hollywood, FL 33024

Bois Forte Band of Chippewa
5344 Lakeshore Drive
Nett Lake, MN 55772

Mille Lacs Band of Ojibwe
Government Center
43408 Oodena Drive
Onamia, MN 56359

Te-Moak Tribe of Western Shoshone Indians
Elko Band
1750 Silver Eagle
Elko, NV 89801

Te-Moak Tribe of Western Shoshone Indians
South Fork Band
21 Lee Unit-13
Spring Creek, NV 89815

Eastern Band of Cherokee Indians
88 Council House Loop
Cherokee, NC 28719

Kanosh Band of Paiute Indians
440 North Paiute Drive
Cedar City, UT 84721

Forest County Potawatomi
5416 Everybody's Rd.
Crandon, WI 54520

Lac du Flambeau Band of Lake Superior
Chippewa Indians
418 Little Pines Road
P.O. Box 67
Lac du Flambeau, WI 54538

Stockbridge-Munsee Community Band of
Mohican Indians
N8476 MohHeConNuck Road
Bowler, WI 54416

Saginaw Chippewa Indian Tribe
7500 Soaring Eagle Blvd.
Mt. Pleasant, MI 48858

Fond du Lac Band of Lake Superior Chippewa
1720 Big Lake Road
Cloquet, MN 55720-9702

Te-Moak Tribe of Western Shoshone Indians
Wells Band
1707 Mountain View Drive
Wells, NV 89835

Washoe Tribe of Nevada and California
919 US Highway 395 N
Gardnerville, NV 89410

Yerington Paiute Tribe
171 Campbell Lane
Yerington, NV 89447

Ute Mountain Ute Tribe
125 Mike Wash Rd.
Towaoc, CO 81334

Sokaogon Chippewa Community
Mole Lake Band
3051 Sand Lake Road
Crandon, WI 54520

Ho-Chunk Nation
Tribal Office Building
W9814 Airport Rd
Black River Falls, WI 54615

The Menominee Indian Tribe of Wisconsin
W2908 Tribal Office Loop Road
P.O. Box 910
Keshena, WI 54135

/s/ Shirley Chun
Shirley Chun