



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.101022.002_F

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Tue, Oct 11, 2022 at 7:37 AM

----- Forwarded message -----

From: <Regulatory.NEMC@lumen.com>

Date: Tue, Oct 11, 2022 at 6:11 AM

Subject: PUC_UT.101022.002_F

To: <gwiderburg@utah.gov>

LUMEN[®]**PUC Report****Report Number** : UT.101022.002**Impacted Company** : Lumen**Date and Time** : 10-OCT-2022 21:23:17**Timezone** : MDT**For Questions Contact** : Max Backlund 801-389-8506**Reason for Outage**
Notification : The Spanish Fork switch was not processing toll calls.**Cause of Outage** :**Location of Outage** : SPANISH FORK/UT**Exchange Name / Wire**
Center : SPFKUTMARS1**Expected Duration** : 11-OCT-2022 21:23:17**Actual Duration** : 00:50:06**Number of Customers** : 1126**Services Affected** : TOLL SWITCH ISOLATION**Agencies Notified** : PSAP**Significant Update** :**Resolution** : Alarms cleared prior to intervention or isolation.**Restore Date/Time** : 10-OCT-2022 22:13:23

--Disclaimer--