



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.011923.002_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Thu, Jan 19, 2023 at 1:56 PM

----- Forwarded message -----
From: <Regulatory.NEMC@lumen.com>
Date: Thu, Jan 19, 2023 at 1:50 PM
Subject: PUC_UT.011923.002_I
To: <gwiderburg@utah.gov>



PUC Report

- Report Number :** UT.011923.002
- Impacted Company :** Lumen
- Date and Time :** 19-JAN-2023 09:19:00
- Timezone :** MST
- For Questions Contact :** Max Backlund 801-389-8506
- Reason for Outage Notification :** A portion of Brigham City, UT switch is not processing calls.
- Cause of Outage :** Unknown
- Location of Outage :** BRIGHAM CITY/UT
- Exchange Name / Wire Center :** BGCYUTMADS0
- Expected Duration :** 20-JAN-2023 09:19:00
- Actual Duration :** 04:23:51
- Number of Customers :** 1310
- Services Affected :** TOLL SWITCH ISOLATION
- Agencies Notified :**
- Significant Update :**
- Resolution :**
- Restore Date/Time :**

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