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# UTAH DEPARTMENT OF COMMERCE

## Division of Public Utilities

MARGARET W. BUSSE  
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*Division Director*

## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director  
Brenda Salter, Assistant Director  
Abdinasir Abdulle, Utility Technical Consultant Supervisor  
Ron Slusher, Utility Technical Consultant

**Date:** December 7, 2023

**Re:** **Docket No. 23-999-03**, In the Matter of the Notification of Comcast IP Phone, to Begin Providing Voice Over Internet Protocol Services in Eagle Mountain, Utah.

## Recommendation (No Action Required)

The Division of Public Utilities (“Division”) recommends that the Public Service Commission (“Commission”) take no action at this time.

## Discussion

On or about November 14, 2023, Comcast IP Phone, LLC (“Comcast IP”) filed a notice with the Commission indicating that it is planning to provide VoIP services to Eagle Mountain, Utah. In its notice the company states it will be interconnecting with Direct Communications Cedar Valley, LLC (“Direct”) to provide these services. Comcast further states that an interconnection agreement with Qwest Corporation d/b/a CenturyLink QC (“CenturyLink”) through Direct might be required to handle the traffic. As CenturyLink will only be providing transport and not local exchange services to end customers, the Division sees no issues arising from this agreement.

The Division recommends the Commission take no action until such time as the interconnection agreement is filed.

cc: Mark E. Brown, VP Regulatory Affairs, Comcast West Division  
Patricia Schmid, Assistant Attorney General, State of Utah  
Patrick Grecu, Assistant Attorney General, State of Utah  
Office of Consumer Services, State of Utah