

January 4, 2024

***VIA ELECTRONIC FILING***

Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South  
Salt Lake City, Utah 84114

**Re: Notice of Non-Competitive Procurement with Information Technology Solutions Corporation**

Dear Commissioners:

In accordance with PacifiCorp's ("the Company") Procurement Policy, the Company must report to the Public Service Commission of Utah ("Commission") purchases of goods or services exceeding \$1,000,000 that are not competitively bid. This letter hereby serves as notice that PacifiCorp has entered into a non-competitively bid contract with Information Technology Solutions Corporation. ("ITS") that exceeds \$1,000,000. The contract is for ITS to provide information technology services for change management and training support during PacifiCorp's transition of its existing customer service system ("CSS") to the new Oracle solution. The total contract value for the scope of work is \$ [REDACTED] for a term [REDACTED].

Pursuant to PacifiCorp's Procurement Policy, a supplier may be awarded a contract on a non-competitive basis under certain circumstances, such as when competitive bidding is impossible or impractical, or when otherwise a non-competitive procurement has been demonstrated to be in the best interest of the Company and its customers.

The Company currently uses services provided by ITS under a contract that awarded through a competitive solicitation process in 2012. ITS provides project management, development, quality assurance ("QA") and support for PacifiCorp's CSS and CSS based information technology systems. PacifiCorp is currently in the process of moving its information technology systems to a combined Oracle solution. To support these efforts, PacifiCorp has contracted with ITS for a new scope of work to provide change management and training support related to the Company's CSS. ITS is the sole developer of CSS. Therefore, the scope of work needed to support the transition cannot be bid with other suppliers because of the proprietary code within CSS. ITS in-depth knowledge of existing customer service business processes and legacy systems will be key to migrating legacy data and processes to the new Oracle solutions. ITS has also proven to be a lower cost procurement than alternative providers.

The contract with ITS for this additional scope of work will benefit the Company's customers in Utah by supporting a seamless transition to the new Oracle solutions through ITS's guidance in strategy, design, and implementation. ITS developers will be instrumental in mapping legacy data to the new systems, creating data feeds, creating application programming interfaces and migrating legacy system data.

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Questions regarding this notice can be directed to Jana Saba at 801-220-2823.

Sincerely,

A handwritten signature in black ink that reads "Joelle Steward". The signature is written in a cursive style with a large initial "J" and a long, sweeping underline.

Joelle Steward  
Senior Vice President, Regulation and Customer & Community Solutions

cc: Division of Public Utilities  
Office of Consumer Services

**CERTIFICATE OF SERVICE**

I hereby certify that on January 4, 2024, a true and correct copy of the foregoing was served by electronic mail to the following:

**Utah Office of Consumer Services**

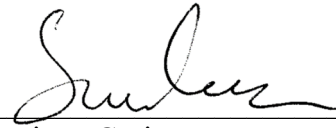
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Santiago Gutierrez  
Coordinator, Regulatory Operations