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UTAH DEPARTMENT OF COMMERCE

Division of Public Utilities

MARGARET W. BUSSE
Executive Director

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Request for Extension

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Doug Wheelwright, Utility Technical Consultant Supervisor
Bob Davis, Utility Technical Consultant
Stefanie Liebert, Office Specialist

Date: July 30, 2024

Re: **Docket No. 24-999-01**, Correspondence from Brett Barton with Fresenius Medical Care Power Outages

Recommendation (Request for Extension)

On July 1, 2024, the Public Service Commission of Utah (Commission) asked the Division of Public Utilities (Division) to review Rocky Mountain Power (RMP) response to the recent power outage concerns Fresenius Medical Care experienced, with a due date of July 31, 2024. The Division requests an extension of the Action Request due date to August 30, 2024, so it can continue to investigate and provide the Commission's requested report.

Issue

On June 27, 2024, Brett Barton of Fresenius Medical Care, sent a letter to RMP outlining its concerns with recent power outages causing major losses at its facility in Ogden.¹ The letter was filed with the Commission on July 1, 2024. Since that time, the Division has requested updates from RMP regarding the discussions between RMP and Fresenius. On July 17, 2024, RMP reported to the Division that several staff members from RMP and Fresenius met to discuss Fresenius's concerns over RMP's power reliability. As a result of those discussions, RMP suggested the following:

¹ Docket No. 24-999-01, *Correspondence from Brett Barton with Fresenius Medical Care*, July 1, 2024, <https://pscdocs.utah.gov/misc/24docs/2499901/334532CrspndncBrettBartonwthFresenius7-1-2024.pdf>.

- The transmission lines that serve the plant will be inspected and any abnormalities be corrected if found.
- Communication needs to be improved between Fresenius and Rocky Mountain Power operations and the company's dispatch center. It was suggested that operations and dispatch tour the Fresenius plant and Fresenius, in turn, visit the Salt Lake dispatch center.
- Look/partner on opportunities to make power delivery reliable going forward.

According to James Ingram of RMP, Fresenius appreciated the meeting but filed a financial-loss claim a few days after the meeting. Mr. Ingram said that RMP will review Fresenius's claim and respond directly to Fresenius. The Division plans to follow up with RMP as this claim progresses.

The Division is requesting an extension to continue its investigation, including awaiting RMP's review and response to Fresenius's financial-loss claim.

Conclusion

The Division requests an additional 30 days for this action request. In order to provide the Commission with a more complete review of Fresenius's complaint and RMP's response, the Division requests a due date extension to August 30, 2024.

cc: Jana Saba – Rocky Mountain Power