



CUSTOMER NOTIFICATIONS FOR STAKEHOLDER AWARENESS

Below is the planned PSPS Watch Notification that will be sent to potentially impacted Rocky Mountain Power customers.

- Messages will start going out at **8 a.m. MT, Thursday, June 19, 2025.**
- Customers will receive these notifications via email, phone and SMS Message, regardless of communications preferences.
- This message will be sent in English and Spanish.
- Shortly after customers have received this message, Rocky Mountain Power will push similar information out to local media and on social media.

Email:

Subject Line: Public Safety Power Shutoff Planned

Header: Important Safety Message

Pre-Header: Keeping you informed

Body:

Due to significant wildfire risk and expected high, gusty winds, we may turn off power in your area as a safety precaution. The Public Safety Power Shutoff will affect approximately 18,000 customers and begin at approximately 7 a.m. on Saturday, June 21st and could last through 7 p.m. that evening.

A Public Safety Power Shutoff is a measure to reduce wildfire risk during hazardous fire weather by turning off power. A temporary community resource center may be available to customers to charge devices, stay cool and access other amenities. We will share the location when that information is available.

Rocky Mountain Power is taking additional safety precautions by directing extra personnel and resources to monitor weather impacts on the system. After weather conditions end, a safety patrol will occur to ensure it is safe to re-energize the electrical network.

We will provide an update in the next 24 hours. For a map of affected areas, visit RockyMountainPower.net/PSPS.

If you are a landlord or property manager, we encourage you to share this information with your tenants.

PSPS MAP <links to RockyMountainPower.net/PSPS>

We appreciate your understanding and patience during this important public safety measure.

Phone Script:

Hello, this is Rocky Mountain Power calling with an important safety message.

Due to significant wildfire risk and expected high, gusty winds, we may turn off power in your area as a safety precaution, known as a Public Safety Power Shutoff.

The Public Safety Power Shutoff will affect approximately 18,000 customers and begin at approximately 7 a.m. on Saturday, June 21st and could last through 7 p.m. that evening.

A temporary community resource center may be available to customers to charge devices, stay cool and access other amenities. We will share the location when that information is available.

We will provide an update in the next 24 hours. For a map of affected areas, visit Rocky Mountain Power dot net slash PSPS.

If you are a landlord or property manager, we encourage you to share this information with your tenants.

We appreciate your understanding and patience during this important public safety measure.

SMS Message:

Due to significant wildfire risk, it may be necessary to turn off power in your area in the next 48 hours for public safety. More info: <[Public Safety Power Shutoff](#) >