



January 23, 2025

1919 McKinney Ave  
Dallas, Texas 75201

**VIA E-FILING**

Phone 972-908-4415  
Email: [kimberly.a.douglass@fr.com](mailto:kimberly.a.douglass@fr.com)

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

RE: Docket No. 25-999-04 - Annual Eligibility Re-Certification of Lifeline Subscribers

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Study Area Code 504429) and Navajo Communications Company, Inc. (Study Area Code 504449) hereby submits its Annual Lifeline Eligible Telecommunications Carrier Certification FCC Form 555 in compliance with 47 CFR 54.416 as adopted by the Federal Communication Commission (FCC) in its Lifeline Reform Order, FCC 12-11, released February 6, 2012.

Section 54.4 16(b) requires eligible telecommunication carriers (ETCs) to annually provide the results of their re-certification efforts performed pursuant to Section 54.4 10 (f) to the FCC and the Universal Service Administrative Company (USAC). ETCs are also required to provide the results of their re-certification efforts to state commissions and relevant tribal governments.

Please let me know if there are any questions or concerns regarding this report.

Sincerely,

Kim Douglass  
Regulatory Reporting Manager

Attachment

**Annual Lifeline Eligible Telecommunications Carrier Certification Form** All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

**IMPORTANT: PLEASE READ INSTRUCTIONS FIRST**

**Deadline: January 31st (Annually)**

504429 _____ Study Area Code (SAC)	143002574 _____ Service Provider Identification Number (SPIN)
<i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for <b>each SAC</b> that provides Lifeline service).</i>	
2024 _____ Recertification Year	UT _____ State
CITIZENS TELECOMM CO OF UTAH _____ ETC Name	
Frontier Communications Corporation	
DBA, Marketing, or Other Branding Name <i>(If same as ETC name, list "N/A" Do <u>not</u> leave blank)</i>	Holding Company Name <i>(If same as ETC name, list "N/A" Do <u>not</u> leave blank)</i>

**Does the reporting company have affiliated ETCs? Yes  No**

*Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.*

Affiliated ETC's SAC	Affiliated ETC's Name
452172	CITIZENS UTILITIES RURAL TEL CO
454449	NAVAJO COMM CO
454426	CITIZENS UTILITIES CO
452302	Frontier Communications of the Southwest, Inc.
351127	Frontier Communications of Iowa, Inc
341011	Frontier Communications of Lakeside, Inc.
341055	Frontier Communications - Midland, Inc.
341073	Frontier Communications - Prairie, Inc.
341067	Frontier Communications of Orion, Inc.
341061	Frontier Communications of Mt. Pulaski, Inc.
343035	Frontier Communications of the Carolinas, Inc.
341079	Frontier Communications - Schuyler, Inc.
341038	Frontier Communications of Illinois, Inc.
341036	Frontier North, Inc.
341015	Frontier North, Inc.
340998	Frontier Communications of DePue, Inc.
320828	Frontier Communications of Thorntown, Inc.
320750	Frontier Communications of Indiana, Inc.
323034	Frontier Midstates, Inc.
320772	Frontier North, Inc.
320779	Frontier North, Inc.

542308	CITIZENS TELECOMM CO OF CA
542315	CITIZENS TELECOMM CO OF CA
544342	CITIZENS TELECOMM CO OF CA
543402	CITIZENS TELECOMM CO OF CA
542319	Frontier California Inc.
542344	CITIZENS TELECOMM CO OF CA
542302	Frontier California Inc.
135200	The Southern New England Telephone Company
210328	Frontier Florida LLC
210318	Frontier Communications of the South, LLC
220362	Frontier Communications of Georgia, LLC
220387	Frontier Communications of Georgia, LLC
310682	Frontier Communications of Michigan, Inc.
310695	Frontier North, Inc.
361367	Frontier Communications of Minnesota, Inc.
280460	Frontier Communications of Mississippi LLC
230509	Frontier Communications of the Carolinas, Inc.
230479	Frontier Communications of the Carolinas, Inc.
494449	NAVAJO COMM CO
552302	Frontier Communications of the Southwest, Inc.
554432	CITIZENS TEL COMPANY
554431	CITIZENS TEL COMPANY
154532	CITIZENS TELECOMMUNICATIONS COMPANY OF NY , INC
150128	Frontier Communications of Sylvan Lake, Inc.
150122	Frontier Communications of Seneca Gorham, Inc.
150072	Frontier Communications of AuSable Valley, Inc.
154534	CITIZENS TELECOMMUNICATIONS COMPANY OF NY , INC
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF NY , INC
150121	Frontier Telephone of Rochester, Inc.
150110	OGDEN TELEPHONE COMPANY
150100	Frontier Communications of New York, Inc.
300615	Frontier North, Inc.
300682	Frontier Communications of Michigan, Inc.
170178	Frontier Communications of Lakewood, LLC
170194	Frontier Communications of Oswayo River, LLC
170168	Frontier Communications of Pennsylvania, LLC
170161	Commonwealth Telephone Company
170152	Frontier Communications of Canton, LLC

170149	Frontier Communications of Breezewood, LLC
240526	Frontier Communications of the Carolinas, Inc.
240479	Frontier Communications of the Carolinas, Inc.
294336	CITIZENS TEL OF TENNESSEE LLC
290580	CITIZENS TEL OF TENNESSEE LLC
442154	Frontier Southwest Incorporated
504449	NAVAJO COMM CO
313033	Frontier Midstates, Inc.
522416	ZIPLY FIBER NORTHWEST, LLC
330944	Frontier Communications of Wisconsin, LLC
330941	Frontier Communications of Wisconsin, LLC
330940	Frontier Communications of Wisconsin, LLC
330891	Frontier Communications of Wisconsin, LLC
330886	Frontier North, Inc.
330870	Frontier Communications of Wisconsin, LLC
330967	Frontier Communications of Wisconsin, LLC
330964	Frontier Communications of Wisconsin, LLC
330912	Frontier Communications of Wisconsin, LLC
204339	Citizens Telecommunications Company of West Virginia
200271	CITIZENS MOUNTAIN STATE TEL
205050	Frontier West Virginia Inc.
204338	Citizens Telecommunications Company of West Virginia
371128	CITIZENS TEL OF NEBRASKA
341183	CITIZENS TEL OF ILLINOIS INC
367123	CITIZENS TEL OF MINNESOTA
361123	CITIZENS TEL OF MINNESOTA
541863	Frontier Communications of the Southwest, Inc.

**Initial Certification** *All ETCs must complete this section.*

I certify that the company listed above:

- Has policies and procedures in place to ensure that its Lifeline subscribers are eligible to receive Lifeline services; and
- Is in compliance with all federal Lifeline certification procedures; and
- Is in compliance with the minimum service levels set forth in 47 C.F.R. § 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial   JM  

**Annual Recertification Results**

Report the results of recertification efforts for the current calendar year.

*Do not leave blocks empty. If the National Verifier is responsible for conducting recertification, enter zero for blocks A - F. If the state Lifeline Administrator is responsible for conducting recertification, report the results for each block.*

A. Subscribers eligible for recertification within current calendar year	
B. Subscribers de-enrolled prior to recertification attempts	
C. Total number of subscribers required to be recertified (A-B)	
D. Subscribers successfully recertified	
E. Subscribers de-enrolled for failed recertification	
F. Percentage de-enrolled for failed recertification (E/C)	

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying upon notice of eligibility from:  state Lifeline administrator  National Verifier

I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial   JM  

**No Subscribers Certification** *Complete this section if ETC claimed no Lifeline subscribers.*

I certify that my company did not claim federal low income support for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed on this form

Initial \_\_\_\_\_

## ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements? Yes  No

If yes, record the number of subscribers de-enrolled for non-usage by month in Block H below.

G	H
Month	Subscribers De-Enrolled for Non-Usage
<b>January</b>	
<b>February</b>	
<b>March</b>	
<b>April</b>	
<b>May</b>	
<b>June</b>	
<b>July</b>	
<b>August</b>	
<b>September</b>	
<b>October</b>	
<b>November</b>	
<b>December</b>	
<b>Total Subscribers</b>	0

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

## Signature Block

By signing below, I certify that the information provided is true and accurate. I am an officer of the company named above. I am authorized to make this certification for this SAC.

Signed,

Jessica Matushek

\_\_\_\_\_  
Signature of Officer

jessica.matushek@ftr.com

\_\_\_\_\_  
Email Address of Officer

Christine Burke

\_\_\_\_\_  
Person Completing This Certification Form

Jessica Matushek - Sr Director - Accounting

\_\_\_\_\_  
Printed Name and Title of Officer

01-21-2025

\_\_\_\_\_  
Date

5857776791

\_\_\_\_\_  
Contact Phone Number

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**Deadline: January 31st (Annually)**

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<i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for <b>each SAC</b> that provides Lifeline service).</i>		
2024 _____ Recertification Year	UT _____ State	NAVAJO COMM CO _____ ETC Name
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## Signature Block

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Signed,

Jessica Matushek

\_\_\_\_\_  
Signature of Officer

jessica.matushek@ftr.com

\_\_\_\_\_  
Email Address of Officer

Christine Burke

\_\_\_\_\_  
Person Completing This Certification Form

Jessica Matushek - Sr Director - Accounting

\_\_\_\_\_  
Printed Name and Title of Officer

01-21-2025

\_\_\_\_\_  
Date

5857776791

\_\_\_\_\_  
Contact Phone Number