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Governor
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MARGARET W. BUSSE
Executive Director CHRIS PARKER
Division Director

Memorandum

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Abdinasir Abdulle, Utility Technical Consultant Supervisor
Shauna Benvegnu-Springer, Utility Technical Consultant

Date: February 12, 2026

Re: **Docket No. 25-999-09**, Lifeline Request for Reimbursement for Global Connection Inc. of America for 1st Half of 2025

Recommendation (Approve)

The Division of Public Utilities (Division) has conducted a thorough desk audit of Global Connection Inc. of America's (Company) request for Utah Lifeline support submitted under Rule R746-8-403 for January 1, 2025, through June 30, 2025. The details of the Company's request were reviewed and compared with information available on the Universal Service Administrative Company's (USAC) website, along with other analyses of the submitted data. The Company's remittance history to the Utah Universal Service Fund (UUSF) was also reviewed as part of the audit process. The Division found that the Company did not make the required UUSF access line surcharge remittances pursuant to Utah Rule R746-8-302 for the period of January 1, 2020, through June 30, 2025. As allowed by Utah Rule R746-8-403(5), the omitted UUSF remittances, as illustrated in the following table, were deducted from the Company's requested Utah Lifeline request for reimbursement.



Deductions for Non UUSF Remittance Fees: Global Connection					
Time Period	UUSF Remittance Rate	Connection Count	Amount Due	Lifeline Reimbursement	Adjusted after UUSF Deduction
Jan - Jun 2025	\$ 0.98	58,942	\$ 57,763.16	\$ 206,297.00	\$ 107,941.18
Jul - Dec 2024	\$ 0.98	37,288	\$ 36,542.24		
Jan - Jun 2024	\$ 0.71	2,466	\$ 1,750.86		
Jul - Dec 2023	\$ 0.36	879	\$ 316.44		
Jan - Jun 2023	\$ 0.36	858	\$ 308.88		
Jul - Dec 2022	\$ 0.36	763	\$ 274.68		
Jan - Jun 2022	\$ 0.36	724	\$ 260.64		
Jul - Dec 2021	\$ 0.36	859	\$ 309.24		
Jan - Jun 2021	\$ 0.54	658	\$ 355.32		
Jul - Dec 2020	\$ 0.54	694	\$ 374.76		
Jan - Jun 2020	\$ 0.60	166	\$ 99.60		
Total		104,297	\$ 98,355.82	\$ 206,297.00	\$ 107,941.18

The adjusted total of **\$107,941.18** (**\$206,297.00** less **\$98,355.82**) in Utah Lifeline support is just and reasonable. The Division recommends that the Commission distribute the adjusted total from the Utah Universal Service Fund to the Company at the following address:

**Global Connection Inc. of America
390 NE 191st St, Ste 8334
Miami, FL 33179**

Attachment (1) Confidential

cc: Tina Allen, Compliance Officer, Global Connection
Susan Cockerham, Consultant, JSI