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Division Director

## Memorandum

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director  
Brenda Salter, Assistant Director  
Abdinasir Abdulle, Utility Technical Consultant Supervisor  
Shauna Benvegnu-Springer, Utility Technical Consultant

**Date:** February 12, 2026

**Re:** **Docket No. 25-999-09**, Lifeline Request for Reimbursement for Citizens Telecommunications Company of Utah for 2nd Half of 2025

## Recommendation (Approve)

The Division of Public Utilities (Division) has conducted a thorough desk audit of the Request for Utah Lifeline Discount Reimbursement submitted by Citizens Telecommunications Company of Utah (Company), under Rule R746-8-403 (2)(a) for July 1, 2025, through December 31, 2025. The desk audit included reviewing the information provided by the Company and comparing it with information from the Universal Service Administrative Company (USAC) and other analyses. The Division finds that the amounts claimed of **\$434.00**, which equals discounts provided to subscribers, are reasonable, justified, and fair.

In accordance with Rule R746-8-403-(5) for Utah Lifeline exempt connections the Division has deducted the amount of **\$249.90**, \$128.38 (131 x \$.98) for the 1<sup>st</sup> half of 2025, and \$121.52 (124 X \$.98) for the 2<sup>nd</sup> half of 2025 for Utah Universal Service Fund (UUSF) fees not paid for Lifeline connections. The Division recommends that the Utah Public Service Commission disburse from the UUSF **\$184.10**, with remittance to the following address:



**Citizens Telecommunications Company of Utah  
100 CTE Drive  
Dallas, PA 18612**

cc: Jessica Matushek, Senior Director Accounting, Citizens Telecommunications  
Sarah Knorr, Supervisor, Accounting, Citizens Telecommunications

Attachment (1) Confidential