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*Executive Director*      CHRIS PARKER  
*Division Director*

## Memorandum

**To:** Public Service Commission of Utah  
**From:** Utah Division of Public Utilities  
Chris Parker, Director  
Brenda Salter, Assistant Director  
Abdinasir Abdulle, Utility Technical Consultant Supervisor  
Shauna Benvegnu-Springer, Utility Technical Consultant  
**Date:** February 12, 2026  
**Re:** **Docket No. 25-999-09**, Lifeline Request for Reimbursement for Sage Telecom Communications, LLC dba Truconnect for 2nd Half of 2025

## Recommendation (Approve)

The Division of Public Utilities (Division) has conducted a thorough desk audit of the Request for Utah Lifeline Discount Reimbursement submitted by Sage Telecom Communications, LLC dba Truconnect (Company), under Rule R746-8-403 (2)(a) for July 1, 2025, through December 31, 2025. The desk audit included reviewing the information provided by the Company and comparing it with information from the Universal Service Administrative Company (USAC) and other analyses. The Division finds that the amounts claimed of **\$22,036.00**, which equals discounts provided to subscribers, are reasonable, justified, and fair.

In accordance with Rule R746-8-403-(5) for Utah Lifeline exempt connections, the Division has deducted the amount of **\$13,510.28**, \$7,340.20 (7,490 x \$0.98) for the 1<sup>st</sup> half of 2025, and \$6,170.08 (6,296 X \$0.98) for the 2<sup>nd</sup> half of 2025 for Utah Universal Service Fund (UUSF) fees not paid for Lifeline connections. The Division recommends that the Utah Public Service Commission disburse from the UUSF **\$8,525.72**, with remittance to the following address:



**Sage Telecom Communications, LLC dba Truconnect**  
**1149 South Hill Street, Suite H-400**  
**Los Angeles, CA 90015**

cc: Nathan Johnson, CEO, Truconnect  
Olegario Gonzalez, Accounting Manager, Truconnect

Attachment (1) Confidential