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Action Request Response

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Abdinasir Abdulle, Utility Technical Consultant Supervisor
Ron Slusher, Utility Technical Consultant

Date: March 12, 2026

Re: **Docket No. 26-999-03:** Zen Communications LLC's Notice of Discontinuation of Business.

Recommendation (Acknowledge)

The Division of Public Utilities ("Division") recommends that the Public Service Commission ("Commission") acknowledge this notice.

Discussion

On or about March 06, 2026, Zen Communications, LLC ("Zen" or "Company"), filed a letter with the Commission indicating the Company will be discontinuing business in the State of Utah. The Division has reviewed the Company's information and found the following:

Zen is an interconnected VoIP provider and as such is not regulated by the Commission. It has not been issued a Certificate of Public Convenience and Necessity ("CPCN") and it is not an Eligible Telecommunications Carrier ("ETC").

The Division recommends the Commission acknowledge this notice.

cc. Karen Hyde, Consultant for Zen Communications LLC
Office of Consumer Services, State of Utah

