



State of Utah

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Lieutenant Governor

Public Service Commission

JERRY D. FENN
Chair

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Commissioner

JOHN S. HARVEY, Ph.D.
Commissioner

April 28, 2026

Via Email

Karen M. Hyde
Consultant for Zen Communications LLC
The Compliance Group
1430 Spring Hill Rd., Ste. 315
McLean, VA 22102
kmh@compliancegroup.com

Re: *Miscellaneous Correspondence and Reports Regarding
Telecommunications Utility Services; 2026 (Docket No. 26-999-03)*

Dear Ms. Hyde,

On March 6, 2026, the Public Service Commission (PSC) received your correspondence on behalf of Zen Communications LLC ("Zen") stating that Zen has ceased operation as an interconnected VoIP provider and requesting the PSC take notice of Zen's status. Also on March 6, 2026, the PSC issued an action request to the Division of Public Utilities (DPU) asking it to review Zen's correspondence and verify whether Zen has a certificate of public convenience and necessity (CPCN) or eligible telecommunications carrier (ETC) designation.

On March 12, 2026, DPU filed its action request response. DPU states Zen does not have a CPCN or ETC designation and recommends the PSC acknowledge Zen's correspondence. You were courtesy copied on DPU's response. The PSC acknowledges that Zen does not have a CPCN or ETC designation, and based on Zen's representation that it is no longer in business, Zen's correspondence has been filed and posted to Docket No. 26-999-03.

Docket No. 26-999-03
Acknowledgment Letter from the PSC
April 28, 2026
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Sincerely,

/s/ Gary L. Widerburg

PSC Secretary

DW#345032