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Action Request Response

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Doug Wheelwright, Utility Technical Consultant Supervisor
Casey J. Coleman, Utility Technical Consultant

Date: May 27, 2026

Re: **Docket No. 26-999-03**, AccessLine Communications Corporation's Request to Cancel Authorization.

Recommendation (Approval)

The Division of Public Utilities (Division) has reviewed AccessLine Communications Corporation's (ACC or Company) filing and has determined the Public Service Commission of Utah (Commission) should approve the voluntary request canceling its authorization to provide intrastate telecommunications services and withdrawal of any applicable tariff.

Issue

On April 29, 2026, the Company filed comments in this Docket requesting the Commission approve the "voluntary cancellation of its authorization to provide intrastate telecommunications services and withdrawal of any applicable tariff."¹ The Company explains in its filing "the public convenience and necessity will not be adversely affected by the [cancelation]." This Company continues to explain "ACC does not offer or provide any intrastate telecommunications services to Utah customers pursuant to the above-referenced authorization, and therefore no customer's services will be interrupted or disconnected."²

¹ AccessLine Communications Corporation Application Letter, April 29, 2026.

² *Ibid*



On May 11, 2026, the Company filed supplemental information respectfully requesting a waiver of Utah PSC Rule R746-350. As noted in ACC's "original request, ACC does not offer or provide any intrastate telecommunications services to Utah customers, and therefore no customer's services will be interrupted or disconnected."³ As a result ACC believes "the customer notice provisions of R746-350 are not applicable."

The Company indicates that ACC "was authorized to provide intrastate telecommunications services on April 26, 2001, in Docket No. 01-2211-09."⁴

Background

The Division has reviewed the request by the Company and recommends the Commission grant the relief sought in the application. From annual reports and gross revenue reports filed by the company, ACC has not reported any intrastate revenues since 2016.

The Division reviewed the information in Docket No. 01-2211-09, which appears to be a contract between TCG Utah (TCG) and ACC. According to the research done by the Division, the Docket looks like a common interconnection agreement from 2001. Docket No. 01-2211-09 does not transfer any Certificate of Public Convenience and Necessity (CPCN) rights or authority to ACC.

The Commission issued a CPCN in Docket No. 96-2211-01 to TCG Utah. Because of the footnote in ACC's original application referencing Docket No. 01-2211-09, it was unclear if ACC was requesting a cancelation of the TCG CPCN.

To gain clarity on whether ACC ever obtained a CPCN, the Division sent an email to counsel for ACC. In the email the following information was provided. TCG Utah and ACC have never had a business relationship. The reference to 01-2211-09 appears to be a clerical error. ACC obtained most of its state interexchange authorizations in 2004. Finally, ACC has never been authorized as a CLEC, it only provided long-distance services.

³ AccessLine Communications Corporation Supplemental Letter dated May 11, 2026.

⁴ AccessLine Communications Corporation Application Letter, April 29, 2026, Footnote 1.

In a notification letter filed with the Commission on October 18, 2016,⁵ ACC states:

“In Utah, AccessLine is an authorized non-dominant provider of telecommunications services. AccessLine is also authorized to provide telecommunications services nationwide. Specifically, AccessLine holds blanket domestic Section 214 authority as well as facilities-based and resold international Section 214 authority from the Federal Communications Commission.”⁶

Regarding the analysis of whether ACC was granted a CPCN, the Division has been unable to find any documents or data to contradict the premise that ACC never held a CPCN in the state of Utah. Generally, long-distance providers were not required to obtain a CPCN from the Commission.

Based on the foregoing, there is no CPCN that needs to be dealt with in this application. Because ACC was only a long-distance provider in the State of Utah the Division agrees with granting the waiver of rule R746-350.

Conclusion

The Division recommends the Commission approve the voluntary request of ACC canceling its authorization to provide intrastate telecommunications services and withdrawal of any applicable tariff. The Division also agrees with the waiver request for rule R746-350. The proposed request will have no impact on Utah customers.

cc: Service List

⁵ Docket No. 16-999-03, Notification of Indirect Change of Control of AccessLine Communications Corporation Dated October 18, 2016.

⁶ *Ibid*