

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C.**

In the Matter of	)	
	)	WC Docket No. 26-_____
Section 63.71 Application of	)	
Network Innovations, LLC	)	

SECTION 63.71 APPLICATION

Network Innovations, LLC, which conducts business as NITEL and under other trade names (collectively, “Nitel” or “Applicant”), is a subsidiary of Comcast Corporation (“Comcast”). Nitel hereby seeks authorization, pursuant to Section 214(a) of the Communications Act of 1934, as amended (the “Act”), 47 U.S.C. § 214(a), and Section 63.71 of the rules of the Federal Communications Commission (“FCC” or “Commission”), 47 C.F.R. § 63.71, to discontinue its offering and provision of interconnected voice over Internet protocol (“VoIP”) services and associated features. Nitel has fewer than 400 active VoIP customers, and maintaining interconnected VoIP as a standalone offering is no longer commercially viable or consistent with the company’s business plans.

Specifically, Nitel intends to stop offering interconnected VoIP services to the public and to discontinue service to its remaining customers on or after November 1, 2026. The proposed discontinuance will not result in material harm to these customers, as they may obtain alternative services from Comcast or a variety of other providers.

The Applicant provides the following information pursuant to Section 63.71 of the Commission’s rules:

1. Name and Address of Carrier: Network Innovations, LLC, 1701 JFK Boulevard, Philadelphia, PA 19103.
2. Date of Planned Service Discontinuance: Nitel plans to discontinue its provision of VoIP services on or after November 1, 2026. Nitel understands that this Application will be

granted automatically on the 31st day after public notice of its filing unless the Commission notifies it to the contrary.

3. Points of Geographic Areas of Service Affected: Nitel currently provides its interconnected VoIP services to customers in Alabama, Arizona, Arkansas, California, Colorado, Connecticut, the District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, West Virginia, Wisconsin, and Wyoming.
4. Brief Description of Type of Service Affected: As noted above, Nitel intends to discontinue its offering and provision of interconnected VoIP services and associated features.
5. Brief Description of the Dates and Methods of Notice to All Affected Customers: In accordance with Section 63.71(a), Nitel provided written notice by mail to all affected customers on August 26, 2026. Sample copies of the notice are attached hereto as Attachments A and B – Attachment A reflects the notice sent to customers outside California, and Attachment B reflects the notice sent to California customers, which includes additional California-specific disclosures. In addition to this formal notification, Nitel previously informally advised its customers of its plan to discontinue these services.
6. Whether the Carrier is Considered Dominant or Non-Dominant with Respect to the Service to be Discontinued: Nitel is considered non-dominant with respect to the affected services.

In accordance with Section 63.71 of the Commission's rules, a copy of this Application is being mailed to the Special Assistant for Telecommunications for the Secretary of Defense and to the public utility commission and the Governor of each state in which Nitel currently provides customers with the interconnected VoIP services subject to this application.¹

The public convenience and necessity will not be adversely affected by discontinuance of the interconnected VoIP services. All customers that will be affected have been given notice affording them ample time to acquire one of the many substitute services that are readily available. Nitel, therefore, respectfully requests Commission approval of this Section 63.71 Application. Please direct any questions regarding this Application to the undersigned.

Respectfully submitted,

Network Innovations, LLC

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TELECOMMUNICATIONS LAW
PROFESSIONALS PLLC
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Washington, DC 20036
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Counsel to Network Innovations, LLC and Comcast

/s/ Richard Chapkis
Richard Chapkis
Corporate Vice President
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Philadelphia, PA 19103
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Vice President, Regulatory Affairs
COMCAST CORPORATION
300 New Jersey Avenue NW, Suite 700
Washington, DC 20001
Email: Stephanie_Power@comcast.com

Dated: August 27, 2026

¹ Section 63.71(a) directs applicants to submit a copy of the Application to the Secretary of Defense, Special Assistant for Telecommunications. Due to restructuring within the Department of Defense, that position no longer exists, and Commission staff has advised that a copy should instead be sent to the Department of Defense Chief Information Officer.

ATTACHMENT A



<<DATE>>

<<Customer Name>>
<<Business Name>>
<<Address Line 1>>
<<Address Line2>>
<<City, State ZIP>>

Dear <<Customer Name>>,

We are writing to remind you that Network Innovations, LLC, which conducts business as NITEL and under other trade names (collectively, "Nitel"), a subsidiary of Comcast Corporation ("Comcast"), intends to discontinue its interconnected voice over Internet protocol ("VoIP") services and associated features as soon as November 1, 2026. This discontinuance will impact all states that currently receive VoIP services: Alabama, Arizona, Arkansas, California, Colorado, Connecticut, the District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, West Virginia, Wisconsin, and Wyoming.

Please note that you are responsible for making the necessary arrangements to transition to an alternative service provided by Comcast Business or one of the many other service providers available in your area. Nitel will continue to provide you with reasonable support and assistance during your transition in order to minimize the potential for service disruptions. There will be no early termination fee should you decide to move your services prior to the planned Nitel shutdown.

Nitel has notified the Federal Communications Commission ("FCC" or "Commission") about its plan to discontinue these VoIP services and associated features. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Network Innovations, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions, you may contact us at CBNCustomerCare@comcast.com or 866-892-0915. You are a valued Nitel customer, and we will do our best to make your transition to a Comcast service or new service provider as smooth as possible.

Sincerely,
Network Innovations, LLC
1701 JFK Boulevard
Philadelphia, PA 19103

ATTACHMENT B



<<DATE>>

<<Customer Name>>
<<Business Name>>
<<Address Line 1>>
<<Address Line2>>
<<City, State ZIP>>

Dear <<Customer Name>>,

We are writing to remind you that Network Innovations, LLC, which conducts business as NITEL and under other trade names (collectively, "Nitel"), a subsidiary of Comcast Corporation ("Comcast"), intends to discontinue its interconnected voice over Internet protocol ("VoIP") services and associated features as soon as November 1, 2026. This discontinuance will impact all states that currently receive VoIP services: Alabama, Arizona, Arkansas, California, Colorado, Connecticut, the District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, West Virginia, Wisconsin, and Wyoming.

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For those customers in California, Nitel has also notified the California Public Utilities Commission ("CPUC") about its plan to discontinue via its Advice Letter No. 14. You may obtain a copy of the advice letter from the CPUC or from Nitel's counsel, davidhuang@dwt.com. You may object to the advice letter by sending an email **on or before September 21, 2026** to the CPUC's Telecommunications Advice Letter Coordinator at TD_PAL@cpuc.ca.gov, with a copy to Nitel's counsel at davidhuang@dwt.com.

If you have any questions, you may contact us at CBNCustomerCare@comcast.com or 866-892-0915. You are a valued Nitel customer, and we will do our best to make your transition to a Comcast service or new service provider as smooth as possible.

Sincerely,
Network Innovations, LLC
1701 JFK Boulevard
Philadelphia, PA 19103

CERTIFICATE OF SERVICE

I, Emily J. Daniels, hereby certify that a copy of the foregoing Section 63.71 Application of Network Innovations, LLC was served on this 27th day of August, 2026, by mailing true and correct copies thereof, postage prepaid, to the following addresses listed below:

Office of Governor Kay Ivey
State Capitol
600 Dexter Avenue
Montgomery, AL 36130

Alabama Public Service Commission
P.O. Box 304260
Montgomery, AL 36130

Office of Governor Katie Hobbs
1700 W. Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission
1300 W. Washington Street
Phoenix, AZ 85007

Office of Governor Sarah Huckabee Sanders
State Capitol, Suite 250
500 Woodlane Street
Little Rock, AR 72201

Arkansas Public Service Commission
P.O. Box 400
Little Rock, AR 72201-0400

Office of Governor Gavin Newsom
1021 O St., Suite 9000
Sacramento, CA 95814

California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Office of Governor Jared Polis
State Capitol Building
200 E. Colfax Avenue, Room 136
Denver, CO 80203

Colorado Public Utilities Commission
1560 Broadway, Suite 250
Denver, CO 80202

Office of Governor Ned Lamont
State Capitol
210 Capitol Avenue
Hartford, CT 06106

Connecticut Public Utilities Regulatory
Authority
Ten Franklin Square
New Britain, CT 06051

Office of Mayor Muriel Bowser
John A. Wilson Building
1350 Pennsylvania Avenue, NW
Washington, DC 20004

Public Service Commission of the District of
Columbia
1325 G Street NW, Suite 800
Washington, DC 20005

Office of Governor Ron DeSantis
The Capitol
400 South Monroe Street
Tallahassee, FL 32399-0001

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Office of Governor Brian P. Kemp
206 Washington Street
Suite 203, State Capitol
Atlanta, GA 30334

Office of Governor Brad Little
State Capitol
P.O. Box 83720
Boise, ID 83720

Office of Governor J.B. Pritzker
207 State House
Springfield, IL 62706

Office of Governor Mike Braun
200 West Washington Street, Room 206
Indianapolis, IN 46204

Office of Governor Laura Kelly
Kansas Statehouse
300 SW 10th Ave., Ste. 241S
Topeka, KS 66612-1590

Office of Governor Andy Beshear
501 High Street, 2nd Floor
Frankfort, KY 40602

Office of Governor Jeff Landry
P.O. Box 94004
Baton Rouge, LA 70804

Office of Governor Wes Moore
100 State Circle
Annapolis, MD 21401-1925

Office of Governor Maura Healey
Massachusetts State House
24 Beacon St., Room 280
Boston, MA 02133

Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-9052

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83702-0074

Illinois Commerce Commission
Leland Building
527 East Capitol Avenue
Springfield, IL 62701

Indiana Utility Regulatory Commission
PNC Center
101 West Washington Street, Suite 1500E
Indianapolis, IN 46204

Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601-8294

Louisiana Public Service Commission
P.O. Box 91154
Baton Rouge, LA 70821-9154

Public Service Commission of Maryland
Andrew S. Johnston, Executive Secretary
William Donald Schaefer Tower
6 St. Paul Street, 16th Floor
Baltimore, MD 21202

Massachusetts Department of
Telecommunications and Cable
One Federal Street, Suite 0740
Boston, MA 02110-2012

Office of Governor Gretchen Whitmer
P.O. Box 30013
Lansing, MI 48909

Office of Governor Tim Walz
130 State Capitol
75 Rev. Martin Luther King Jr. Blvd.
St. Paul, MN 55155

Office of Governor Tate Reeves
550 High St.
Sillers Building, 19th Floor
Jackson, MS 39201

Office of Governor Mike Kehoe
P.O. Box 720
Jefferson City, MO 65102

Office of Governor Greg Gianforte
P.O. Box 200801
Helena, MT 59620-0801

Office of Governor Jim Pillen
P.O. Box 94848
Lincoln, NE 68509-4848

Office of Governor Joe Lombardo
State Capitol Building
101 N. Carson Street
Carson City, NV 89701

Office of Governor Mikie Sherrill
P.O. Box 001
Trenton, NJ 08625

Office of Governor Michelle Lujan Grisham
490 Old Santa Fe Trail Room 400
Santa Fe, NM 87501

Office of Governor Kathy Hochul
NYS State Capitol Building
Albany, NY 12224

Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

Mississippi Public Service Commission
P.O. Box 1174
Jackson, MS 39215-1174

Missouri Public Service Commission
200 Madison Street, P.O. Box 360
Jefferson City, MO 65102-0360

Montana Public Service Commission
P.O. Box 202601
Helena, MT 59620-2601

Nebraska Public Service Commission
1200 N Street, Suite 300
Lincoln, NE 68508

Nevada Public Utilities Commission
1150 E. William Street
Carson City, NV 89701-3109

New Jersey Board of Public Utilities
44 South Clinton Avenue
Trenton, NJ 08625

New Mexico Public Regulation Commission
P.O. Box 1269
Santa Fe, NM 87504-1269

New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

Office of Governor Josh Stein
20301 Mail Service Center
Raleigh, NC 27699-0301

Office of Governor Mike DeWine
Riffe Center, 30th Floor
77 South High Street
Columbus, OH 43215-6117

Office of Governor J. Kevin Stitt
2300 N. Lincoln Blvd., Suite 212
Oklahoma City, OK 73105

Office of Governor Tina Kotek
State Capitol Building
900 Court Street NE, Suite 254
Salem, OR 97301-4047

Office of Governor Josh Shapiro
501 North 3rd Street
508 Main Capitol Building
Harrisburg, PA 17120

Office of Governor Henry McMaster
State House
1100 Gervais Street
Columbia, SC 29201

Office of Governor Larry Rhoden
500 East Capitol Avenue
Pierre, SD 57501

Office of Governor Bill Lee
State Capitol, 1st Floor
Nashville, TN 37243

Office of Governor Greg Abbott
P.O. Box 12428
Austin, TX 78711-2428

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Oklahoma Corporation Commission – Public
Utility Division
PO Box 171
Oklahoma City, OK 73101-9918

Oregon Public Utility Commission
P.O. Box 1088
Salem, OR 97308-1088

Pennsylvania Public Utility Commission
400 North Street
Keystone Building
Harrisburg, PA 17120

The Public Service Commission of South
Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

South Dakota Public Utilities Commission
Capitol Building, 1st Floor
500 East Capitol Avenue
Pierre, SD 57501-5070

Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Public Utility Commission of Texas
P.O. Box 13326
Austin, TX 78711-3326

Office of Governor Spencer J. Cox
350 North State Street, Suite 200
P.O. Box 142220
Salt Lake City, UT 84114-2220

Public Service Commission of Utah
P.O. Box 144558
Salt Lake City, UT 84114-4558

Office of Governor Abigail Spanberger
P.O. Box 1475
Richmond, VA 23218

Virginia Division of Public Utility Regulation
P.O. Box 1197
Richmond, VA 23218

Office of Governor Bob Ferguson
P.O. Box 40002
Olympia, WA 98504-0002

Washington Utilities and Transportation
Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Office of Governor Patrick James Morrissey
State Capitol
1900 Kanawha Blvd. E
Charleston, WV 25305

Public Service Commission of West Virginia
201 Brooks St.
Charleston, WV 25301

Office of Governor Tony Evers
P.O. Box 7863
Madison, WI 53707

Public Service Commission of Wisconsin
P.O. Box 7854
Madison, WI 53707-7854

Office of Governor Mark Gordon
State Capitol
200 W 24th Street
Cheyenne, WY 82002

Wyoming Public Service Commission
Hansen Building
2515 Warren Avenue, Suite 300
Cheyenne, WY 82002

Department of Defense
Chief Information Officer
6000 Defense Pentagon
Washington, DC 20301

/s/ Emily J. Daniels
Emily J. Daniels