

SPENCER J. COX
Governor
DEIDRE M. HENDERSON
Lieutenant Governor



MARGARET W. BUSSE
Commissioner

CHRIS PARKER
Division Director

Memorandum

To: Public Service Commission of Utah
From: Utah Division of Public Utilities
Chris Parker, Director
Brenda Salter, Assistant Director
Abdinasir Abdulle, Utility Technical Consultant Supervisor
Shauna Benvegnu-Springer, Utility Technical Consultant
Date: July 22, 2026
Re: **Docket No. 26-999-09**, Lifeline Request for Reimbursement for IM TELECOM LLC dba Infinite Mobile for 1st Half of 2026

Recommendation (Approve)

The Division of Public Utilities (Division) has conducted a thorough desk audit of the Request for Utah Lifeline Discount Reimbursement submitted by IM TELECOM LLC dba Infinite Mobile (Company), under Rule R746-8-403 (2)(a) for January 1, 2026, through June 30, 2026. The desk audit included reviewing the information provided by the Company and comparing it with information from the Universal Service Administrative Company and other analyses. The Division finds that the amounts claimed, which equal discounts provided to subscribers of **\$178,276.00**, are reasonable, justified, and fair. The Division has deducted the amount of **\$45,520.02 (46,449 X \$0.98)** in accordance with Rule R746-8-403-(5) for Utah Lifeline exempt connections where Utah Universal Service Funds were not paid. The Division recommends that the Public Service Commission of Utah disburse from the Utah Universal Service Fund **\$132,755.98**, with remittance to the following address:

IM TELECOM LLC dba Infinite Mobile
500 N Central Expressway, Ste 202
Plano, TX 75074

cc: David Avila, CEO, IM Telecom
April Gilstrap, Sr Regulatory Compliance Manager, IM Telecom

Attachment (1) Confidential

